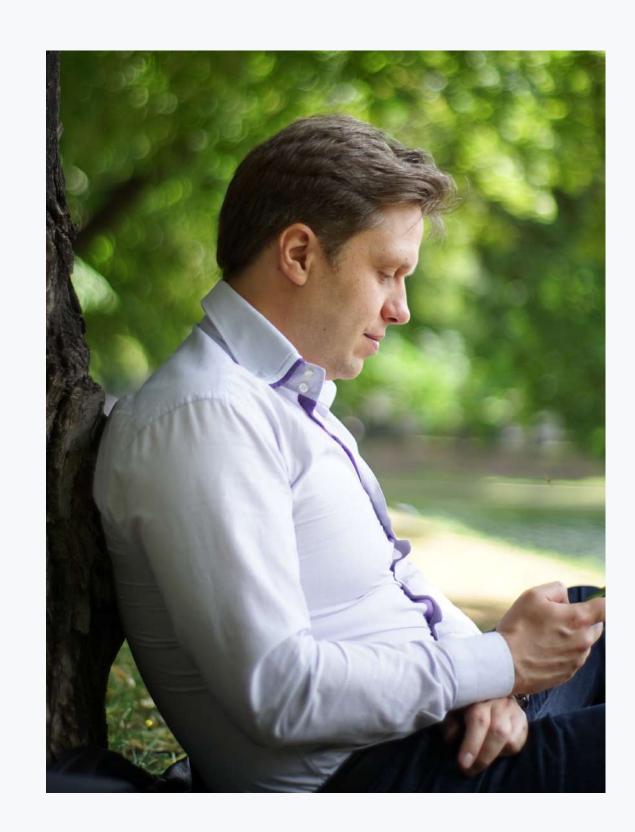


## About the Company



Vladimir Olenin, owner and general director of PRONETCOM LLC and PRONETCOM FZ-LLC

More than 10 years of experience in the FMCG market and more than 150 active client companies in different regions, over **35,000** field employees use the system daily

We know what the client really needs. Considerable expertise in FMCG allows to predict the clients' needs

Our current focus is Africa, Eurozone and Middle East regions



UAE, Dubai, Dubai Internet City bld @14











**Beiersdorf** 









## Pains We Solve

### Disciplinary Control

You will know who went on the route, who was late, who is absent and for what reason and whom to pay salary

### What's On The Shelf

Get online information what is happening in the market down to the store, through shelf image recognition:

Out Of Stocks, Standards Compliance, KPIs, Prices and many more

### Tracking New Products

Get instant updates of new products market penetration

### Staff Training

Conduct online e-learning sessions and field coaching and get staff training levels

### Documents Workflow

Speed up work with documents many times over: creating new clients, installing refrigeration equipment, changing credit limits and much more

### Growing Project Beyond

We believe that to be successful, a project must grow so we constantly extend and customize client's projects.

Per-request, we develop and add new analytics, reports, modules, functions, and we believe that the best cases must be shared across the market.

### Supplier Reliability

You will be backed by a top-tier SaaS developer which success and approach has been proven by many years cooperation with top companies such Coca-Cola Hellenic and L'Oréal

## Examples in various fields



After EasyMerch launch, on shelf availability grew by 12% which led to 6% sales increase (proved by independent audit).

Full automation of online Image Recognition, including RED score and KPI calculation, automation of salary reports, fines and bonuses for ~5000 employees allowed to eliminate the human factor and the possibility of falsification.

List of main tasks: Image Recognition, Control of merchandisers, setting tasks, collecting analytics about the situation in stores, timesheets, payroll, conducting new contracts with stores, conducting contracts for post-payments and lending money to customers, agreeing on new conditions with office staff, document flow for equipment (refrigerators, etc.)



The company carries out repairs of cellular towers. Changing the service provider to EasyMerch made it possible to maintain an up-to-date database of tower configurations, hasten repairs and finally solve the problem with in-time reporting to customers.

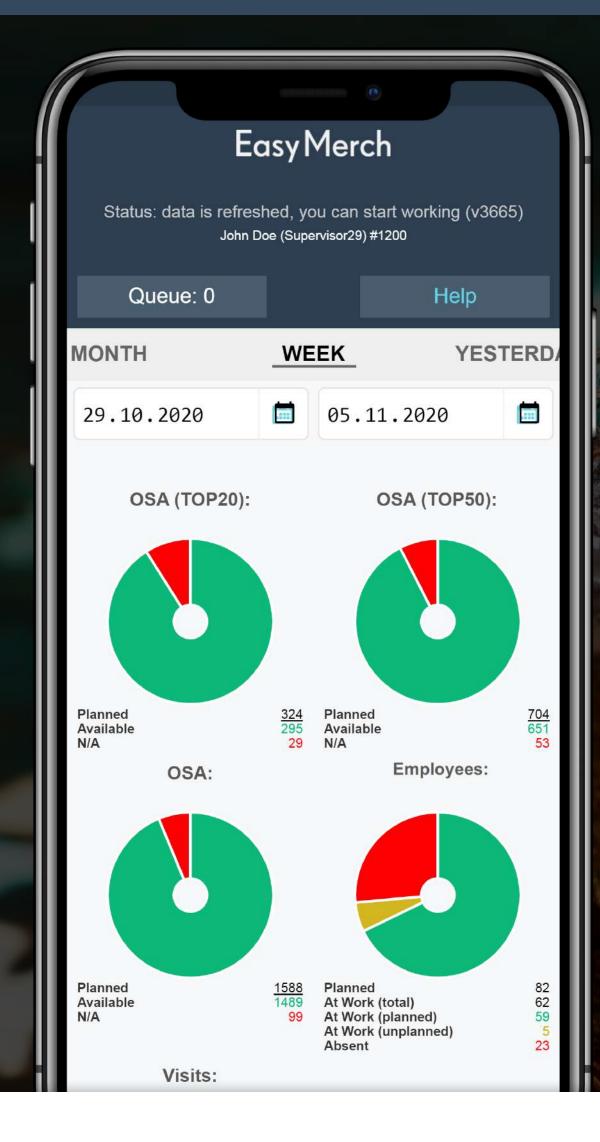
List of main tasks: Managing employees who repair cell towers. Setting tasks, checklists, control of scheduled and unscheduled repairs. Collection of analytics and reporting materials for customers (cell tower owner - Beeline, MTS, Megafon).



Launch of online Image Recognition and online recognition-based KPI calculation allowed to objectify L'Oreal shelf share data, and using EasyMerch as a root tool for planning and running promotions provided high-quality information and made it possible to introduce a motivational program for managers (KAM) who work with retail chains.

List of main tasks: Image Recognition, Automation of collecting orders from stores, presentation of new products to customers, self-training of employees. WebShop portal for customers (retail outlets) for collecting orders, invoices, reconciliations, informing about the level of fulfillment of rebate bonuses.

## Our strong points



- Large experience in big projects (over 3000 employees/project)
- Expertise in analytics
   (over 50 regular consolidated/analytical reports plus ability to implement custom)
- Rapid and precise development of new features (weekly software updates)
- Additional modules
   (E-learning, Image recognition, B2B webshop, etc.)
- Fast implementation of new business requests
   (100+ requests are fully implemented within a month)
- No hidden/extra costs
   (Payment only for real users during the month)















## Customer interview results

During Q1 2023 we did a series of interviews with our existing clients to understand what they think about us and what are our strengths according to them:

### EasyMerch power points

- Flexibility and evolving with company needs
- Constructor-like approach
- EasyMerch team helps during business design steps
- Data granularity: dig deep or get summary reports
- Integration with other systems
- Convenient reporting

### EasyMerch versus its competitors

- Flexibility of the product it can be extended in any direction, even the foundation of the system can be adjusted (competitors are not ready to change the basis of their systems)
- Flexibility of the team ready to go forward and make complicated decisions (competitors say that some tasks are difficult or simply impossible)
- Clarity and convenience for merchandisers

## EasyMerch ecosystem

SFA

Sales Force Automation system

**KAM Cabinet** 

For Key Account managers

DMS

Distributor management system

SFM

Sales Forecast Management system

IR

Image Recognition (SKU on shelf recognition)

**EDU** 

Self-Education and on job coaching

**MEET** 

Offline and online meetings, webinars and conf calls

**ERP** 

CRM & business process automation

TELE

Telemarketing module

**POSM** 

POSM & POP materials generation

B<sub>2</sub>B

Portal for clients

CLM

Presentations, emailmarketing

## Helping Businesses Grow



### Increase the commercial efficiency of the project

Reducing visit time, increasing the efficiency of the field employee and monitoring the fulfilment of the requirements for the teams



Digitize and Objectify the key data you base your decisions on

Image Recognition



### Respond faster to issues at the Retail Outlets

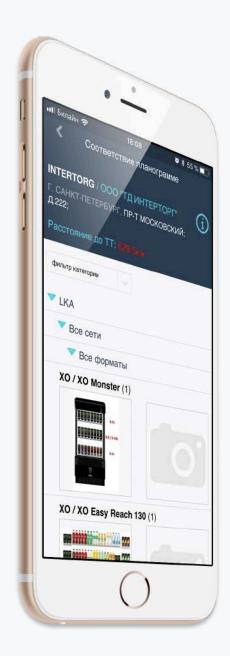
Targeted delivery of alert reports, rapid response to Out-Of-Stock, KPI misses and Promotion failures



Implement and effectively use the key solutions of the leaders of the FMCG segment

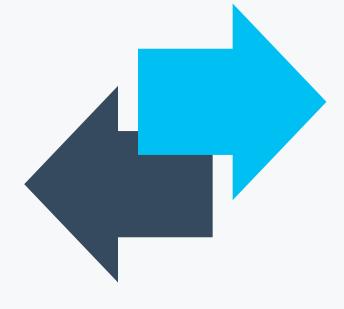
Our extensive experience with TOP-companies of the market

## Interaction between Field Employees and Managers



#### Mobile App for Field Employees (covering and automating 100% of daily tasks)

- Location monitoring (GPS, TRI)
- Daily tasks
- Fill reports and close tasks both online and offline
- View visit plans and learning materials





#### Mobile App for Managing Staff (control and analytics)

- Control field execution and monitor locations
- View mobile analytics on target indicators (OSA, SOA, Promo)
- Set tasks and monitor daily results
- Access data on visits and training results



#### Web Portal for Managing Staff

- Edit data related only to your subordinate territory
- View analytics on disciplinary indicators and **KPI**
- View results on special tasks set by you
- Access to consolidated analytical reports

#### Currently supported languages:























# EasyMerch ecosystem

SFA

Sales Force Automation system

## SFA: Mobile Application Interface

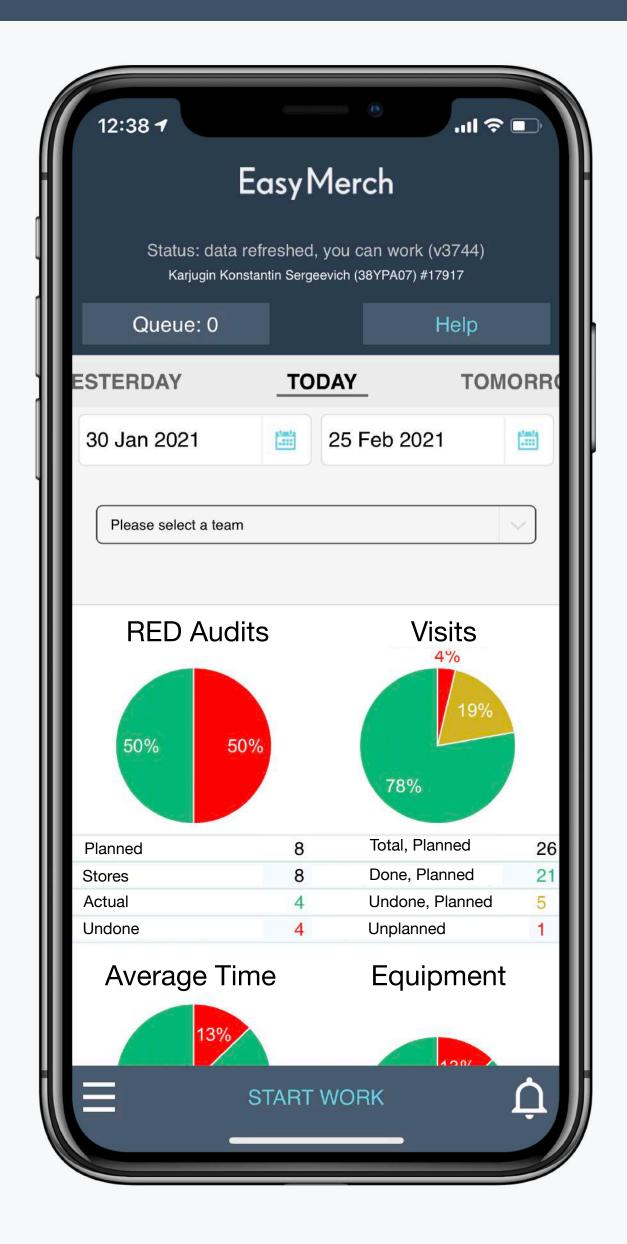
COL1: 96325874, ID: 431780

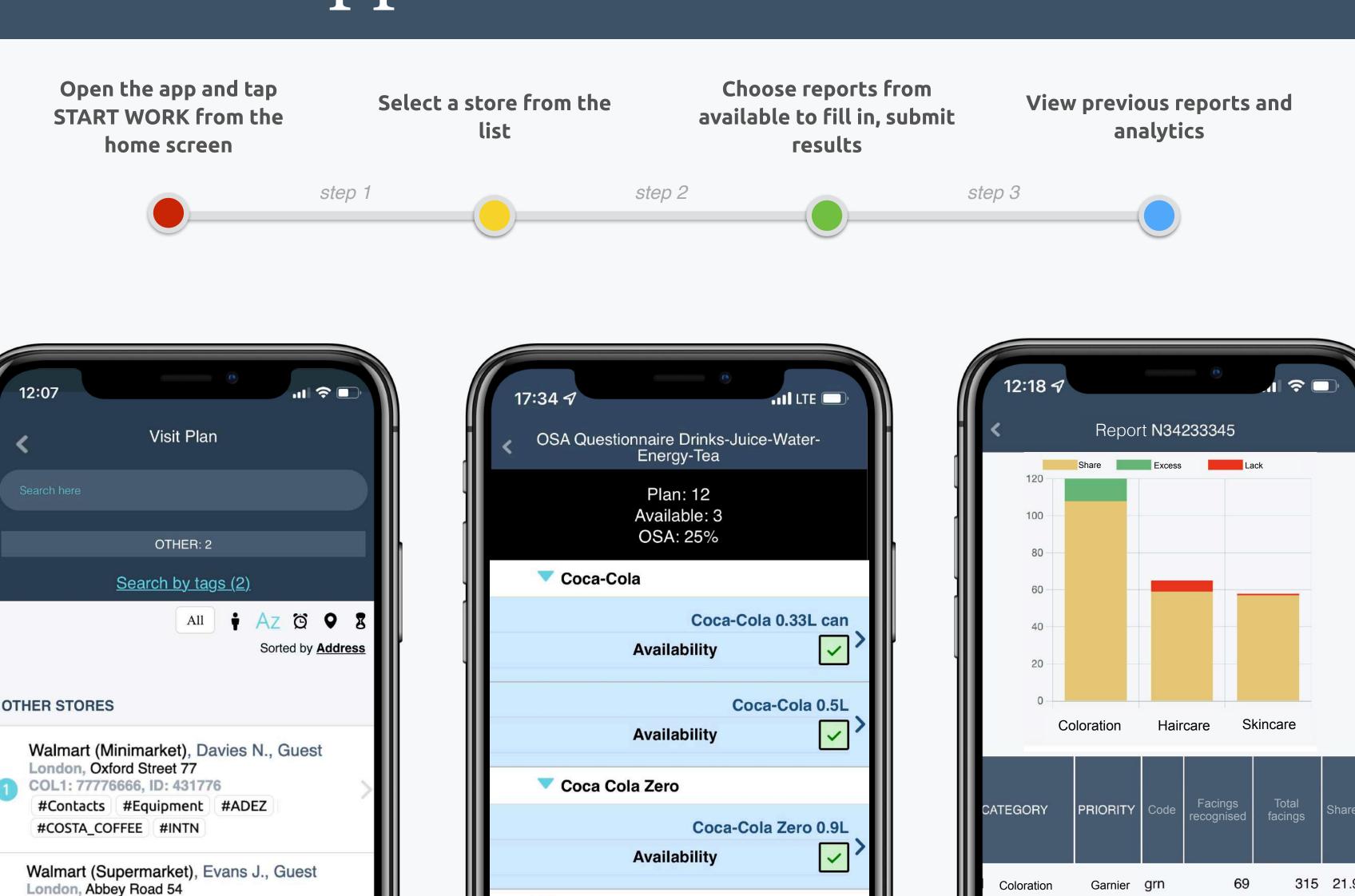
#Contacts #ADEZ #TOP20NKA

#CCVanilla #DISPLAY\_5L #COSTA\_COFFEE

Planned visit from 12:15

ADDITIONALLY





Fanta Dark Mystery - 0.5L

**Availability** 

315 21.

833 2.5

833 6.

833 17.3

L'Oreal Ims

Garnier grn

Elseve Ims

Fructis grn

Coloration

Haircare

Haircare

Haircare

Fanta

Schweppes

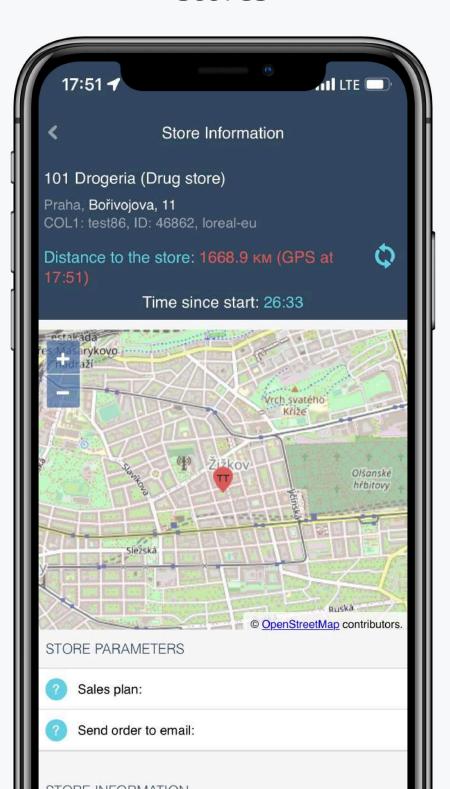
# SFA: Mobile Application Interface

#### SFA

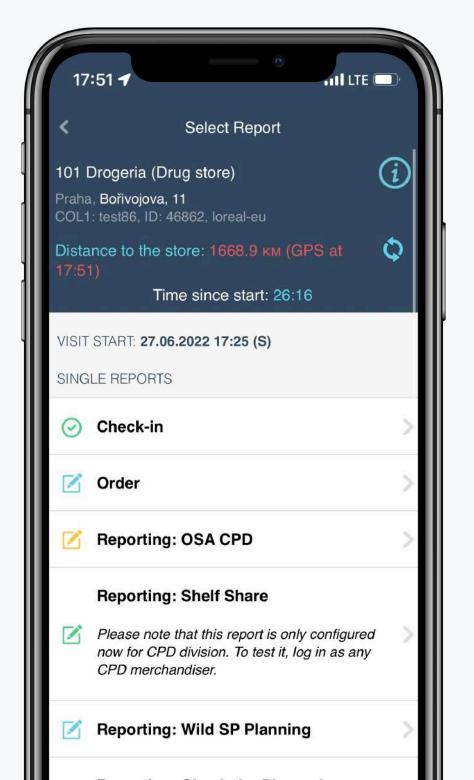
- Automates all tasks of field employees
- Allows to control discipline online
- Tailor-made questionnaires for field employees

• Analytics and reports based on promotions, matrices and equipment placed in stores

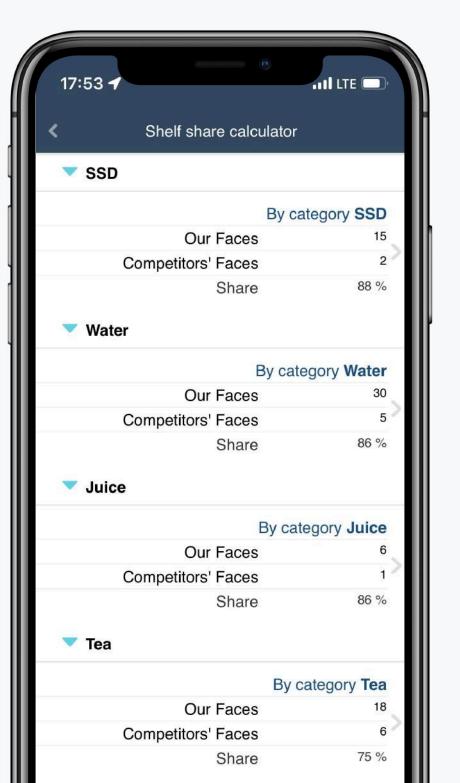
Information about stores



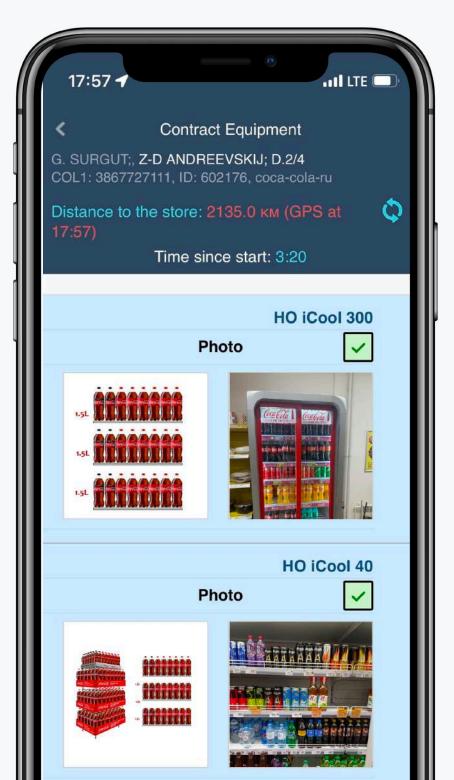
A list of reports which meets exactly your needs



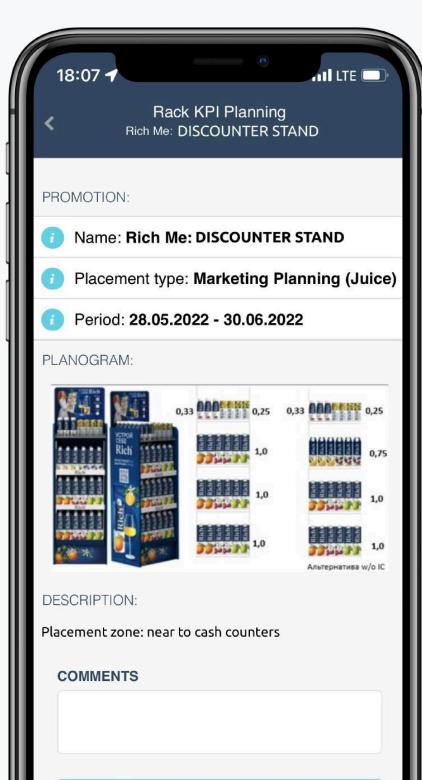
Planned VS Actual values calculation



Contract equipment attached to retail chains or stores



Planning promotion activity



## Orders & Order Promos

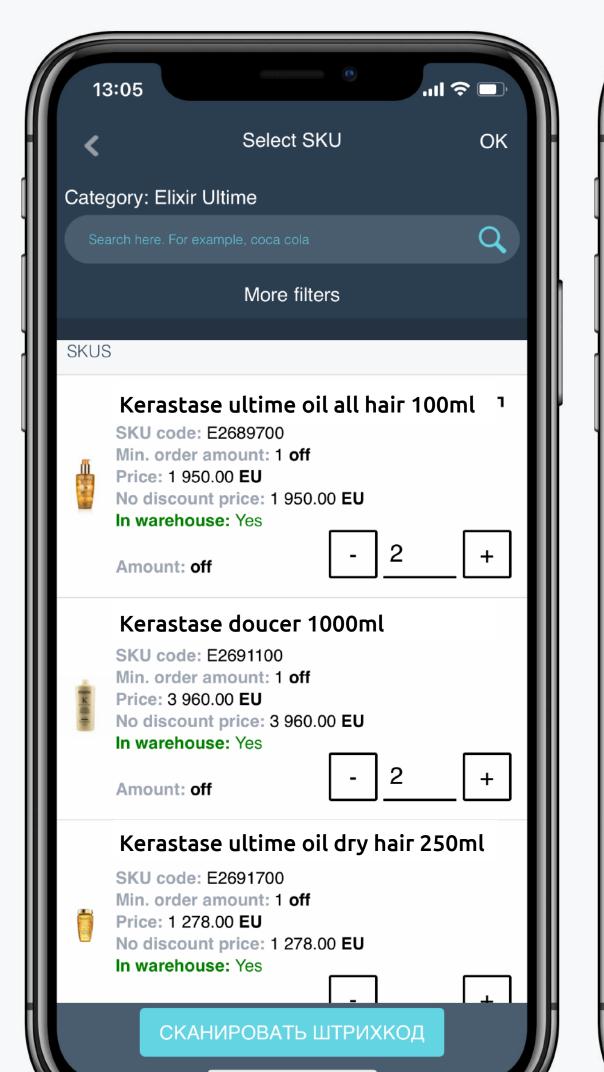
With EasyMerch you can create various promotional conditions for product orders.

- Set the required promo condition(s) that has to be fulfilled (for example, «buy three face masks» or «spend 20 EUR on certain products»)
- Set what a buyer will gets as a bonus(es)
  if all the conditions are fulfilled (for
  example, «get the third one for free»)

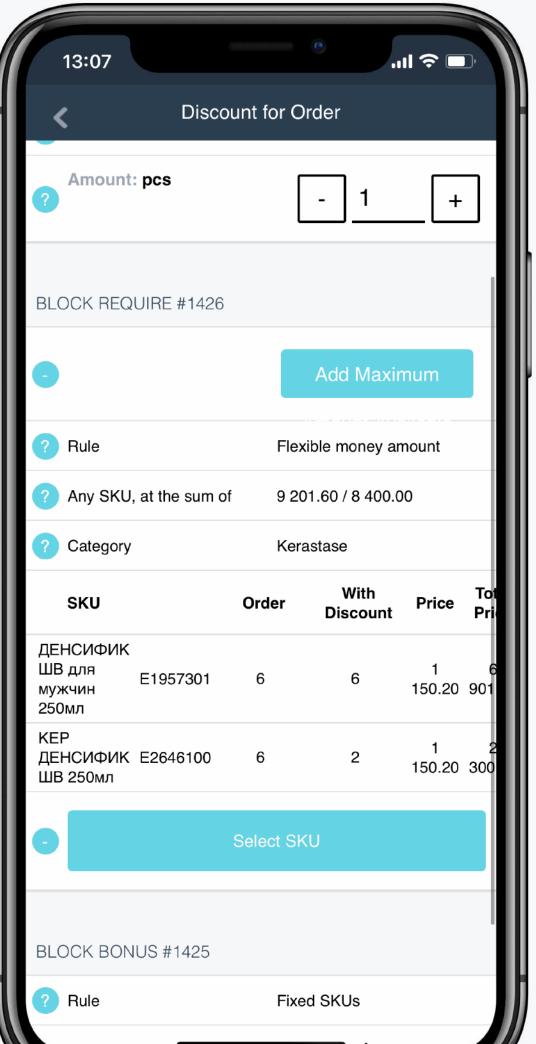
Requirements can be:

- Fixed (purchase certain product to get bonus)
- Flexible (choose any product from the list to get bonus)
- Bonuses can be fixed and flexible as well.

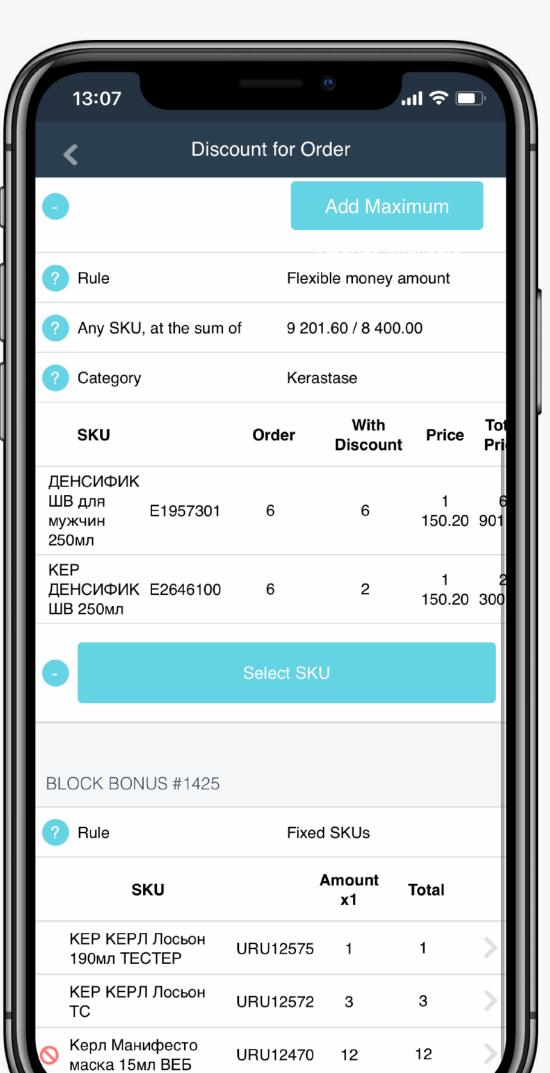
Order taking (includes warehouse info)



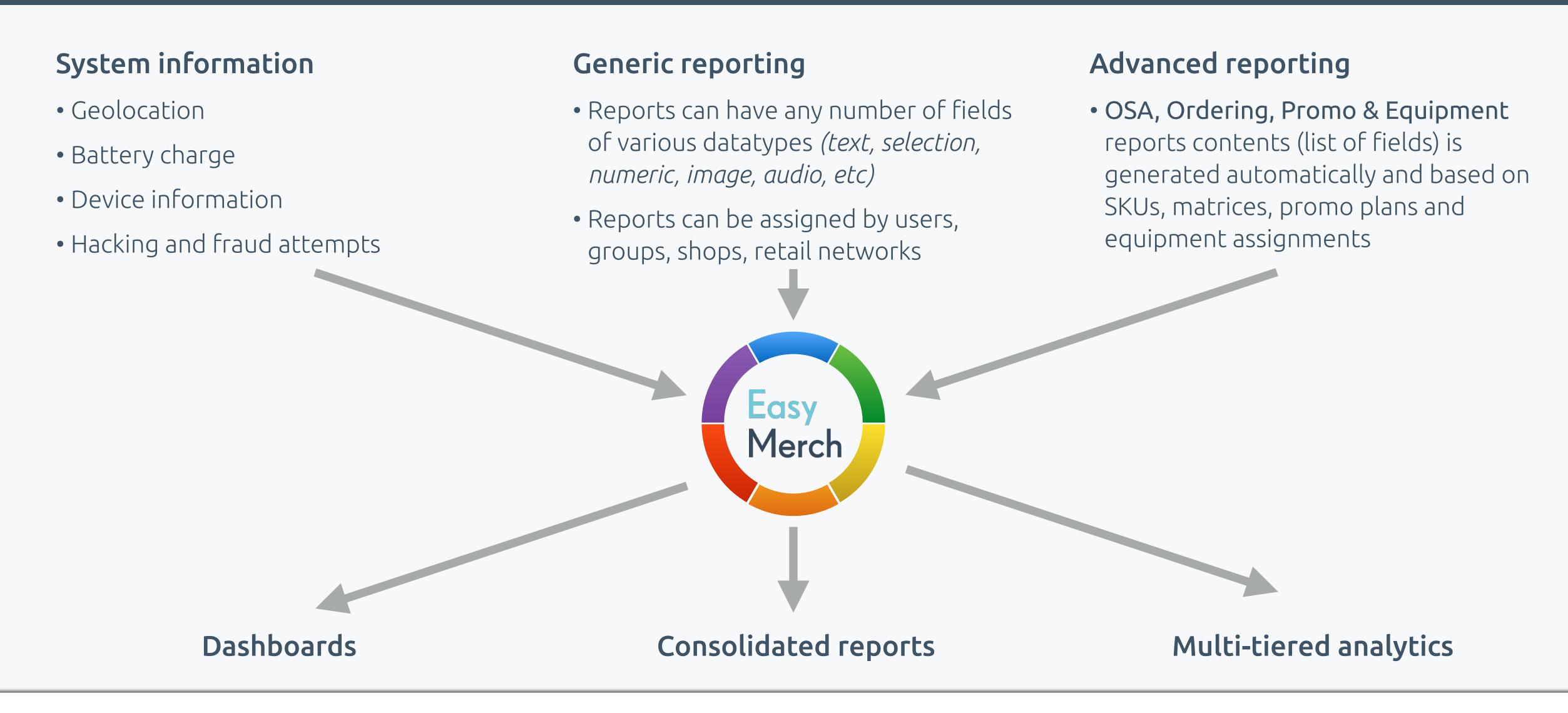
Require blocks (must be fulfilled)



Bonus blocks (what client gets)



## SFA: What data is collected



Access to all data is secured, based on access rights, access to shops, retail networks and divisions, and chain of command. All reports allow filtering, ordering and data manipulation. «Heavy» analytics is developed on request with no additional charge.

# EasyMerch ecosystem

IR

Image Recognition (SKU on shelf recognition)

## Image Recognition: Mobile

Configurable per-store (or per chain/ channel) list of scenes to shoot

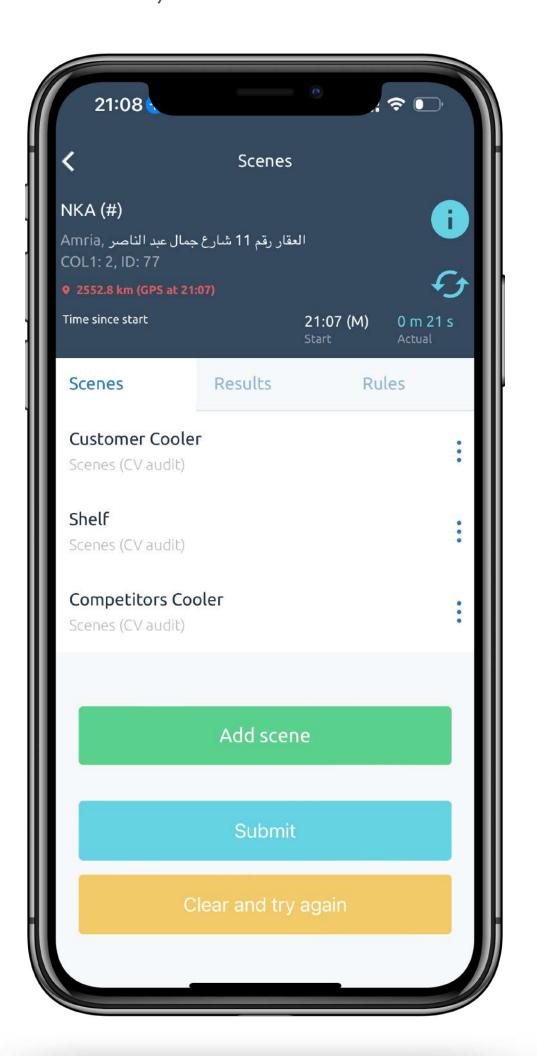
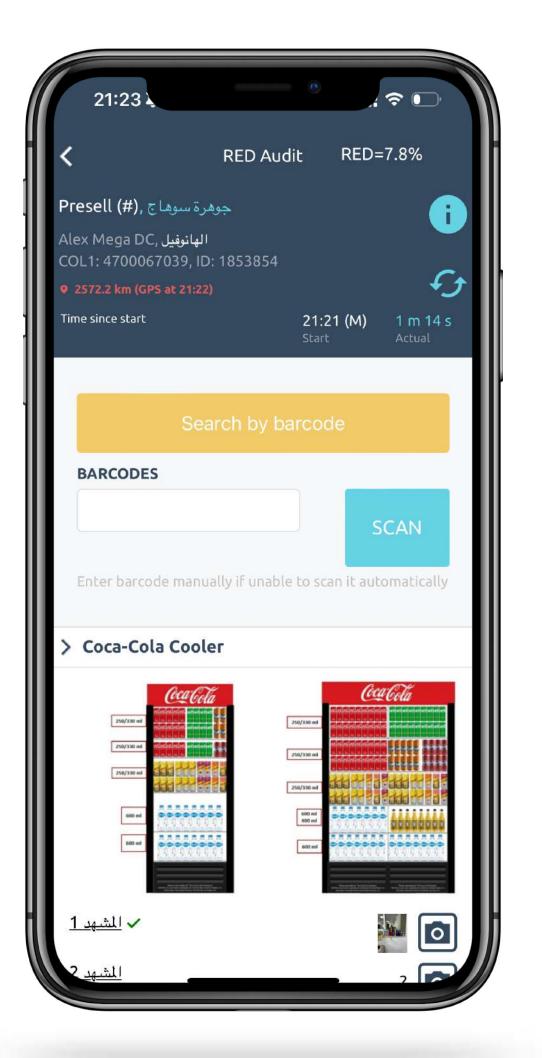


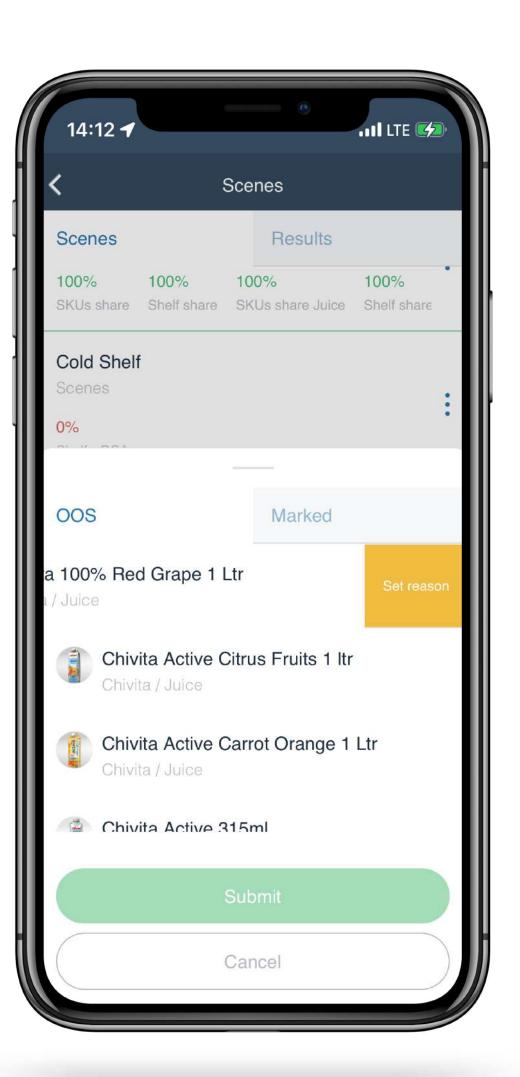
Image recognition details in mobile application



Configurable design and reporting sequence due to business requirements



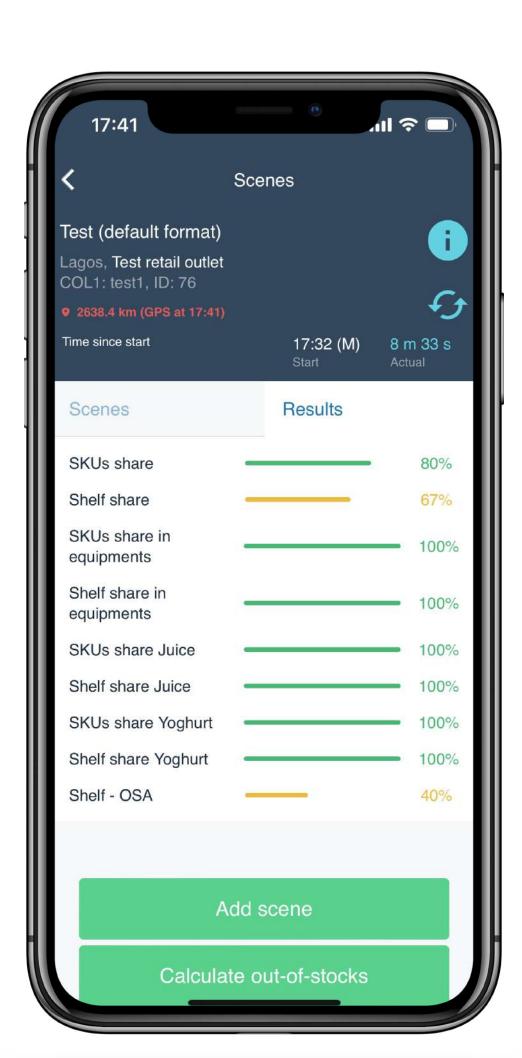
Choose out-of-stock reasons



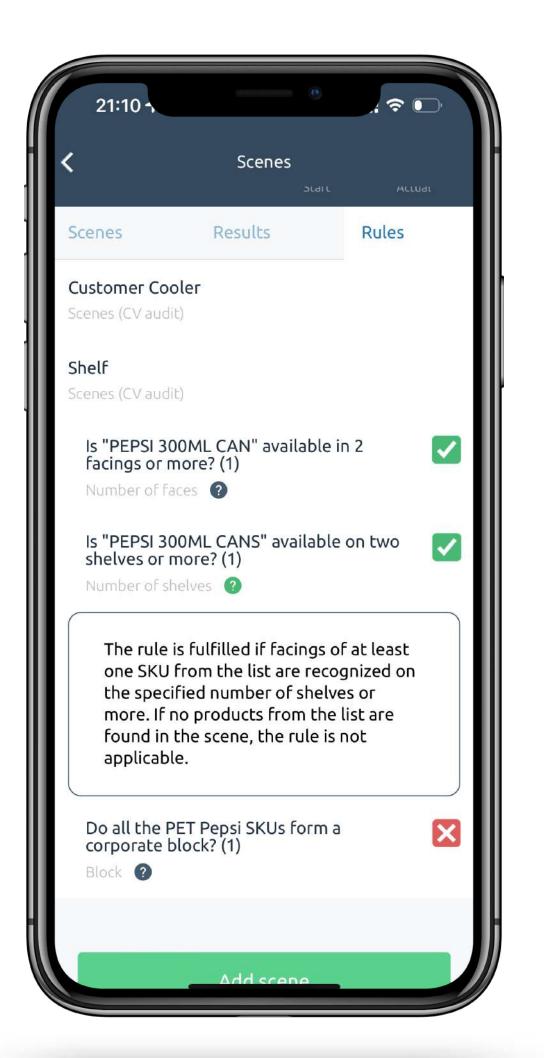
## Image Recognition: Mobile

Online results, including KPIs and RED calculation, within 1 minute

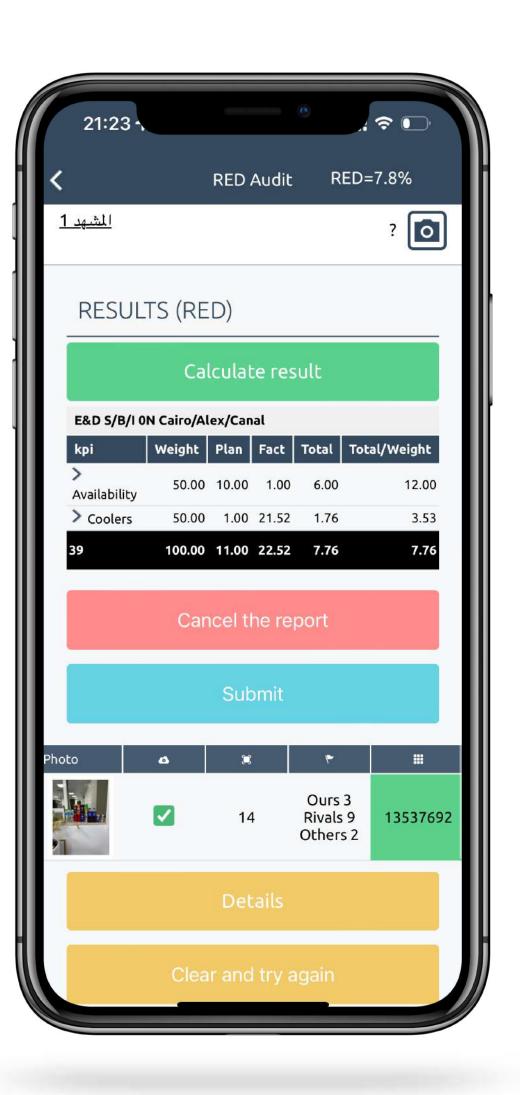
Generic store status information

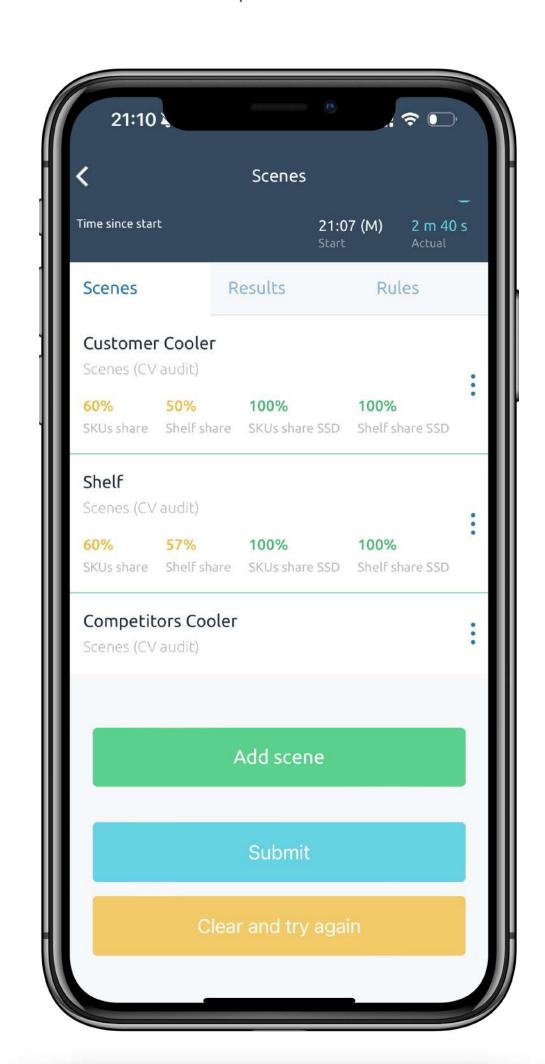


Merchandising rules execution (planogram compliance)



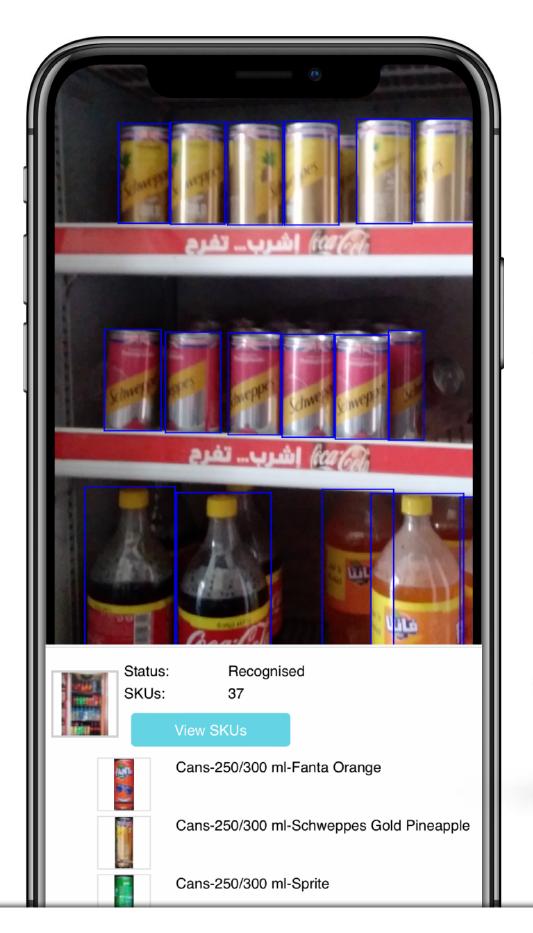
Detailed RED calculation



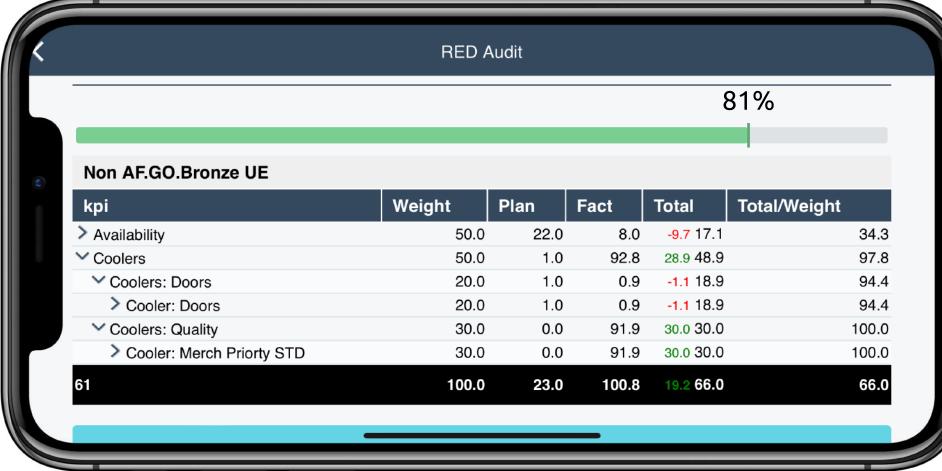


# EasyMerch Image Recognition (Shelf Recognition)

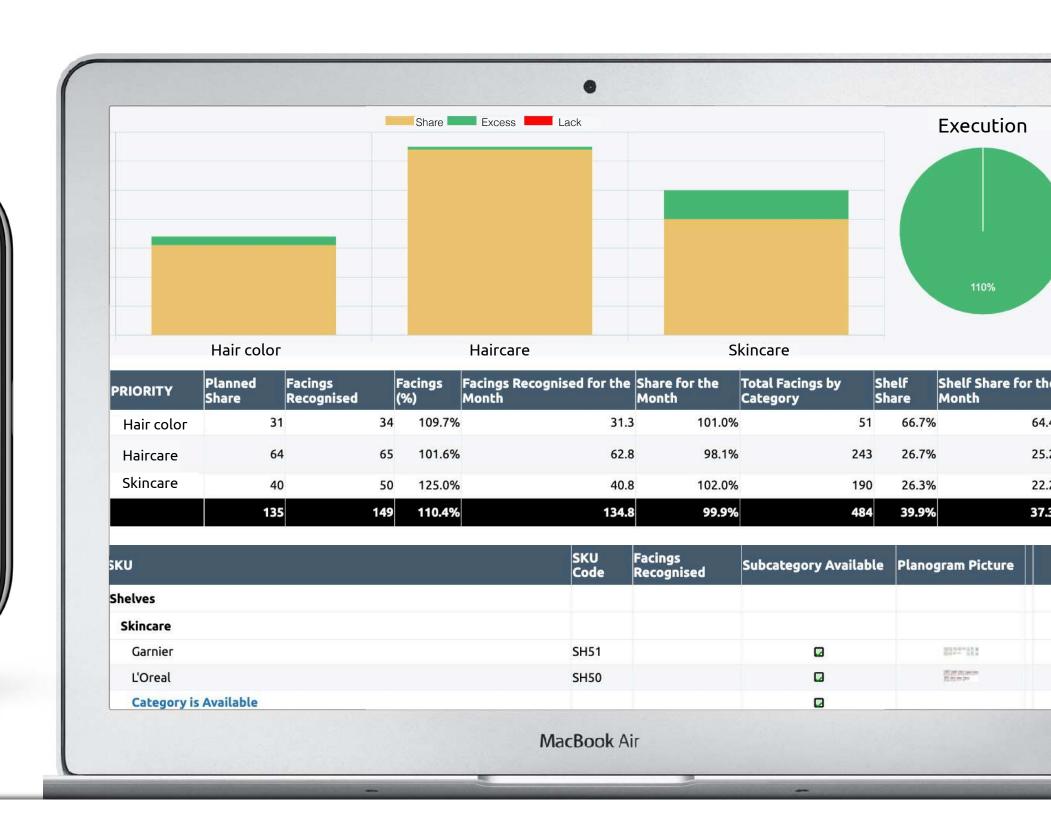
Get your recognition results online right to your mobile device



Execution and KPI calculation online, tailored to your business needs, rules and objectives



Shelf Share and OSA Execution Calculation



Widely used by







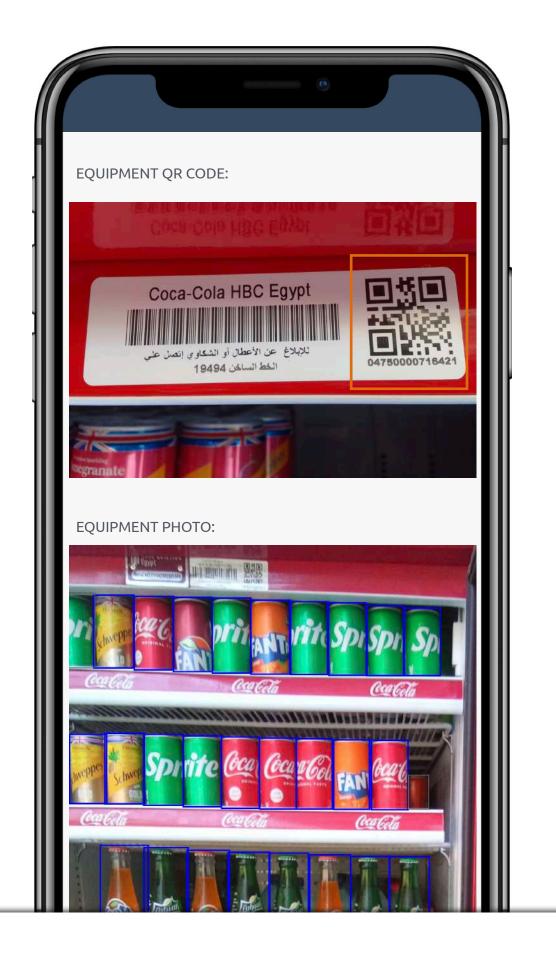




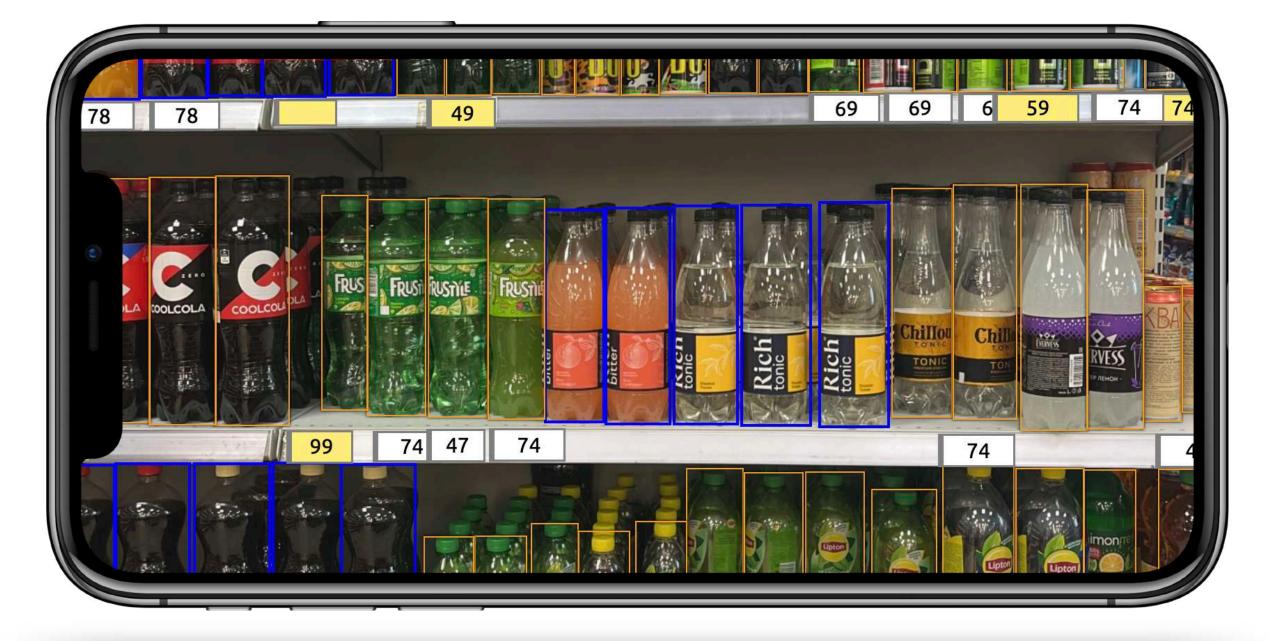
and others

# Prices & Equipment Monitoring

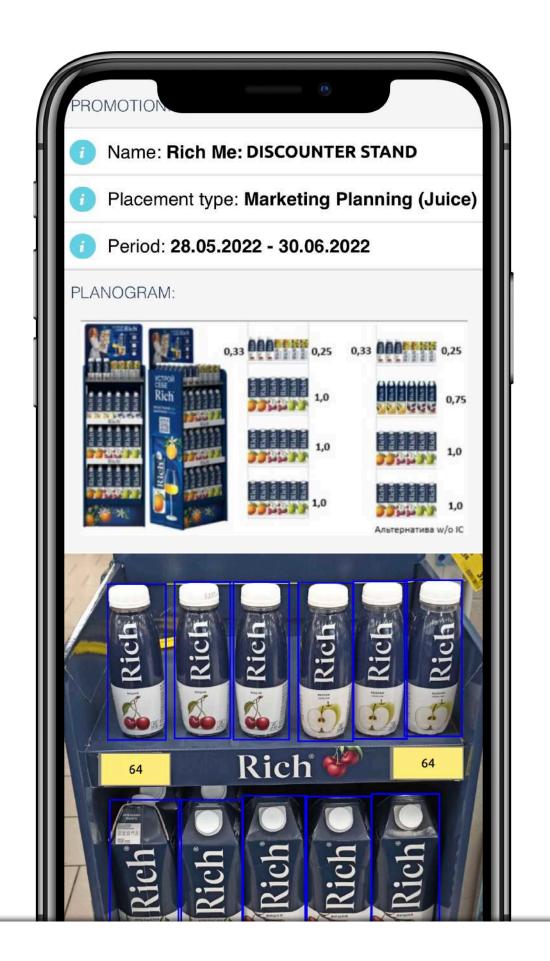
Equipment Recognition and Monitoring



Pricetags recognition



Promo and Secondary Placement control











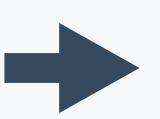


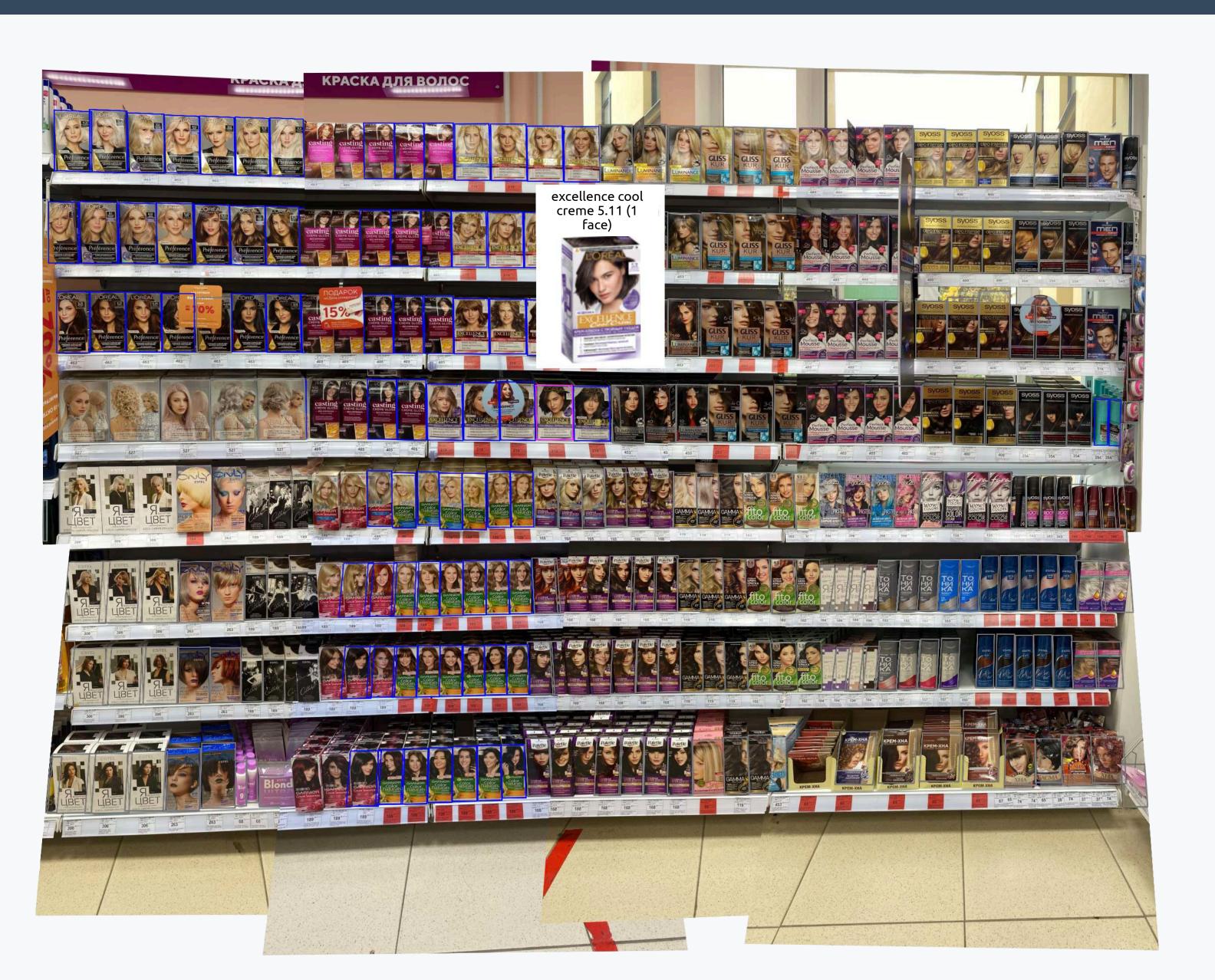


and others

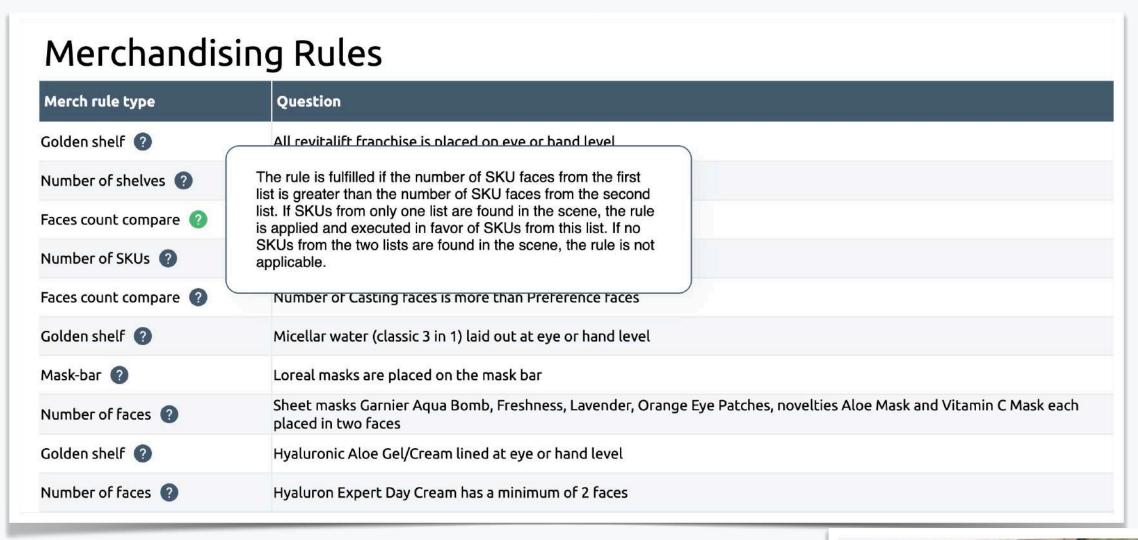
# Image recognition: Scene-stitching







## Image recognition: Merch rules



In the scene view mode, EasyMerch displays a list of applicable merch rules and their execution, and also highlights the products that are used in that rule

Planograms are set as a set of merch rules, for example:

"SKU X must be at eye level"

"SKU Y must be on 2 or more shelves"



SKU Merchandisir		ng Rules	
Question		Result	
Superfood block built (shampoo, balm, mask)		×	
Fructis SOS Recovery laid out at eye or hand level			
Fructis Superfood papaya laid out at eye or hand level		<b>~</b>	
Superfood masks a same shelf as shar		V	
More Elseve faces than Pantene		~	
Fructis has more faces than Pantene			

# EasyMerch ecosystem

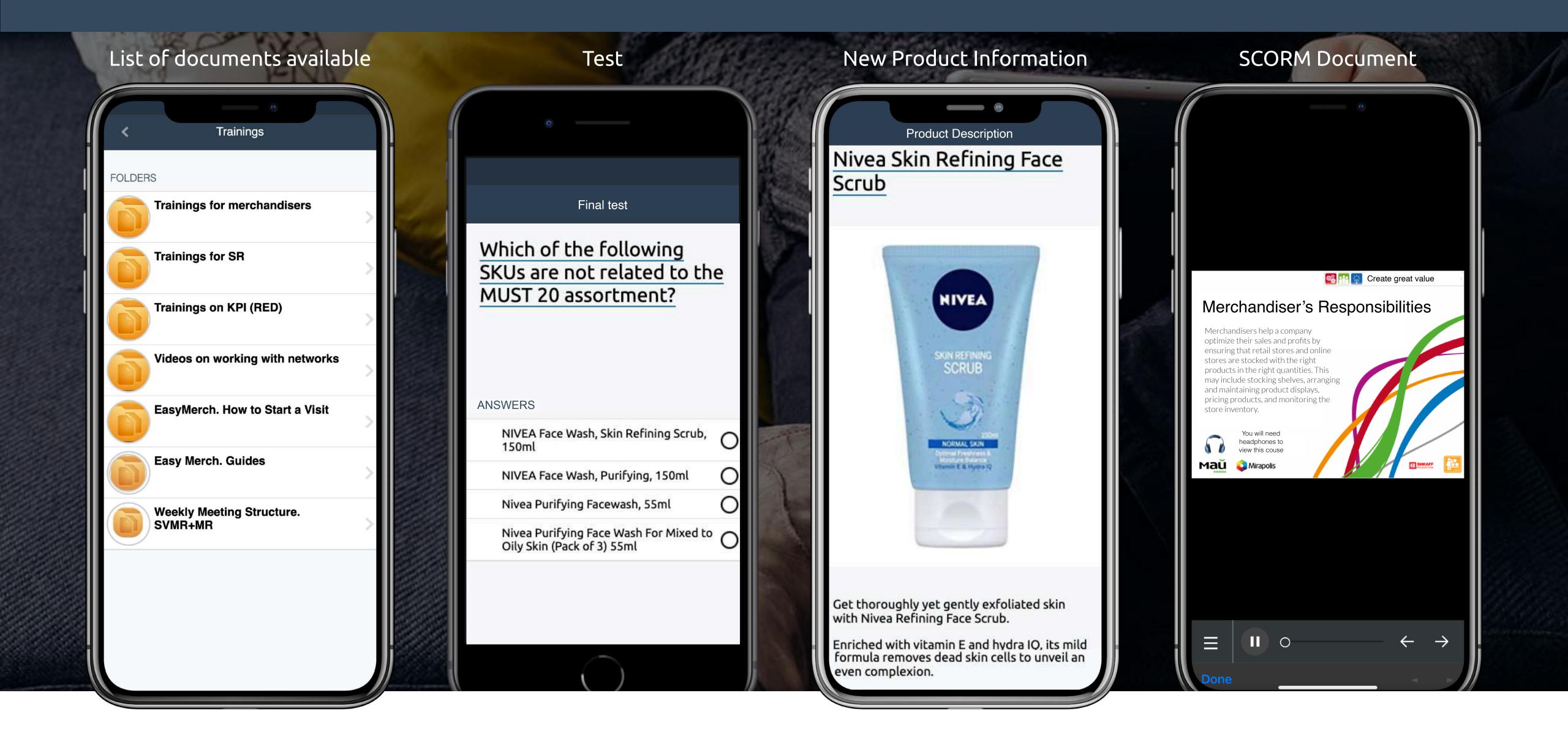
EDU

Self-Education and on job coaching

**MEET** 

Offline and online meetings, webinars and conf calls

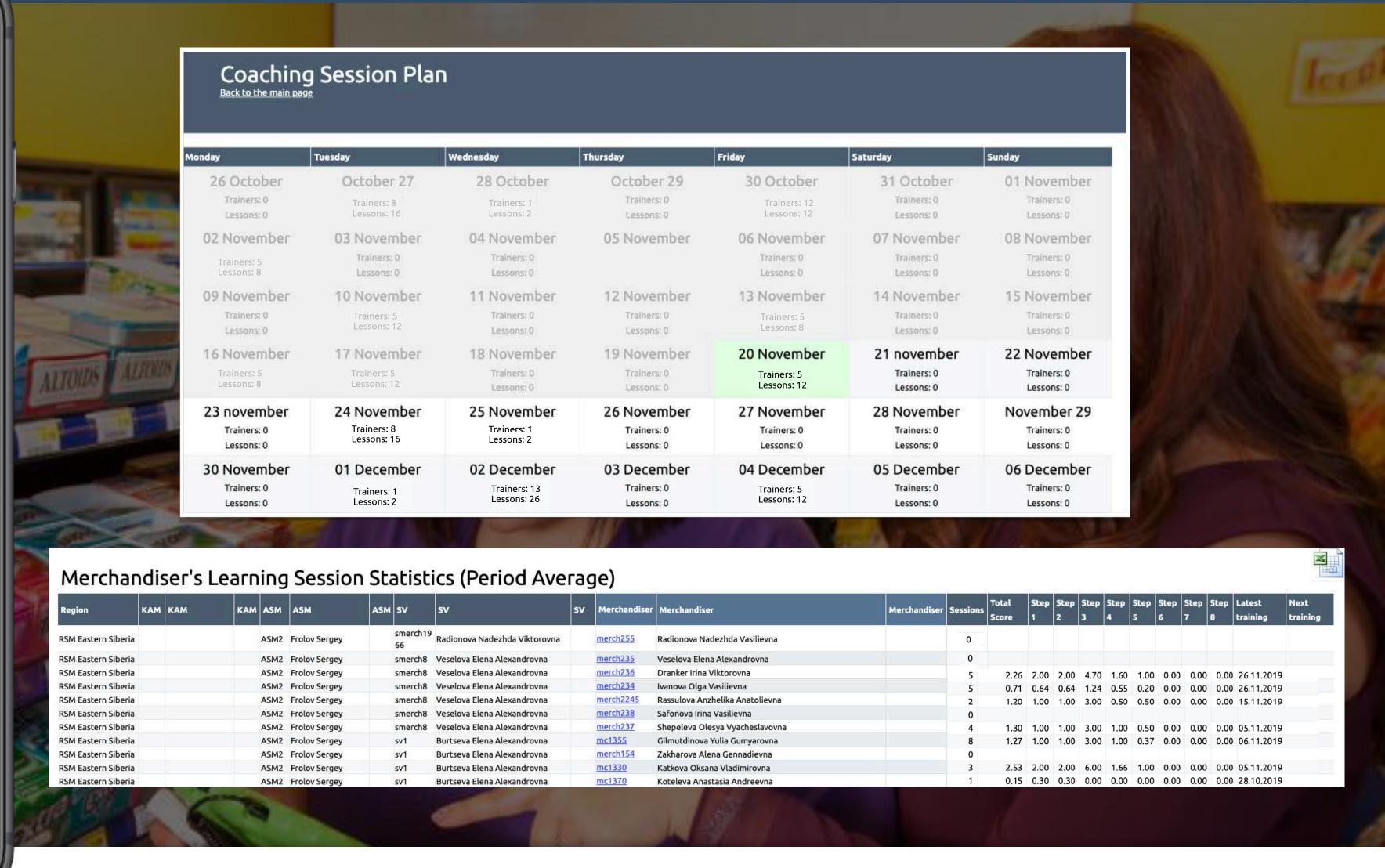
## Self-Education Module



Control access to the documents and check analytics on self-learning

### Getting Started STARTING A VISIT You have the territory map (plan) ~ Add comment You have the necessary documents Add comment Informed about your personal tasks breat Plan for the day Add comment ~ Promotion materials are available Add comment You have a clean look Add comment The necessary tools are available Add comment

# On-job-coaching

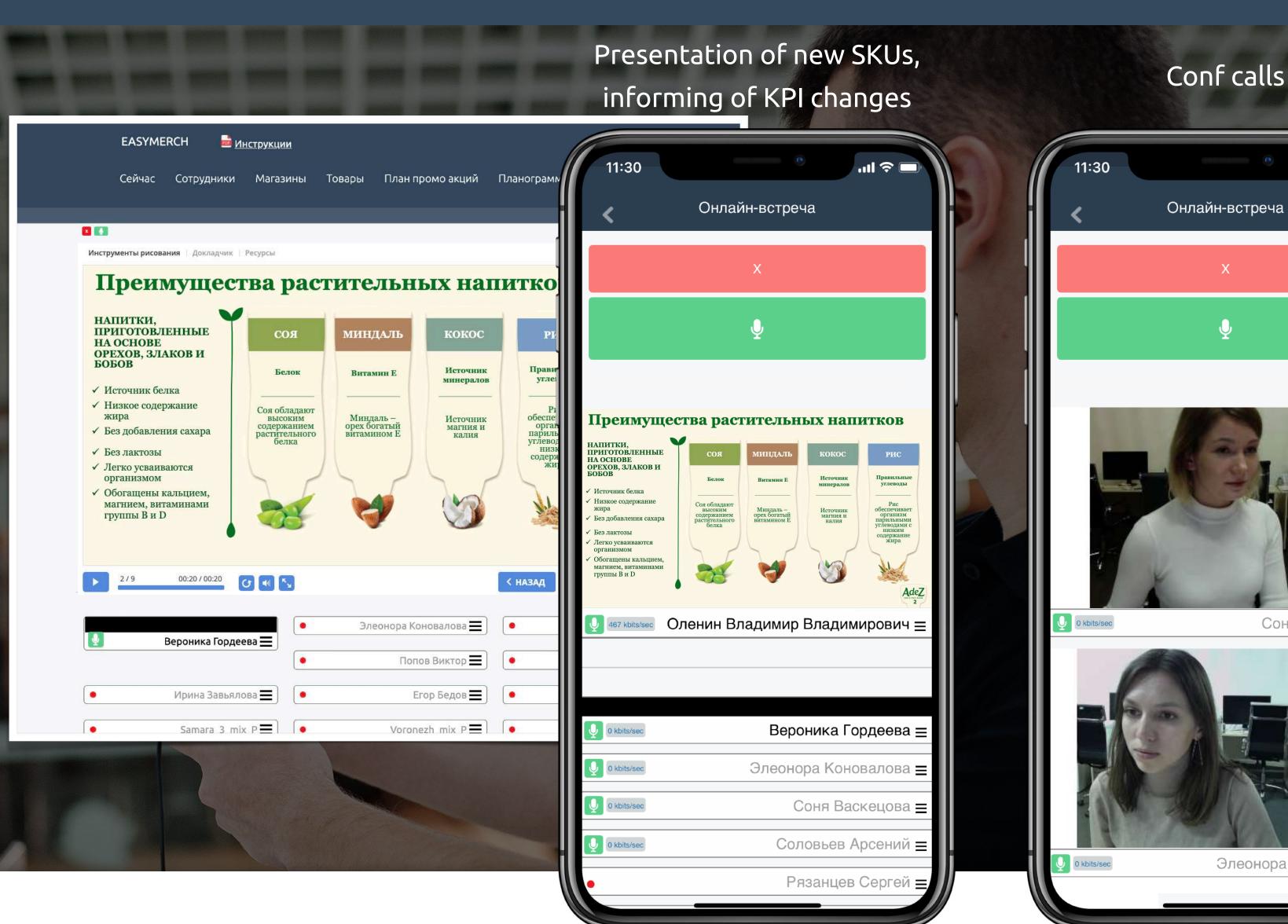


6188 coaching sessions per month

# Online meetings and webinars

Video conferencing for online meetings and internal training of company employees:

- Weekly meetings between ASM and SV
- Discussion of KPI results
- Information about new products
- Presentation of new products
- Showing PDF and PPT presentations



Beta-version

# EasyMerch ecosystem

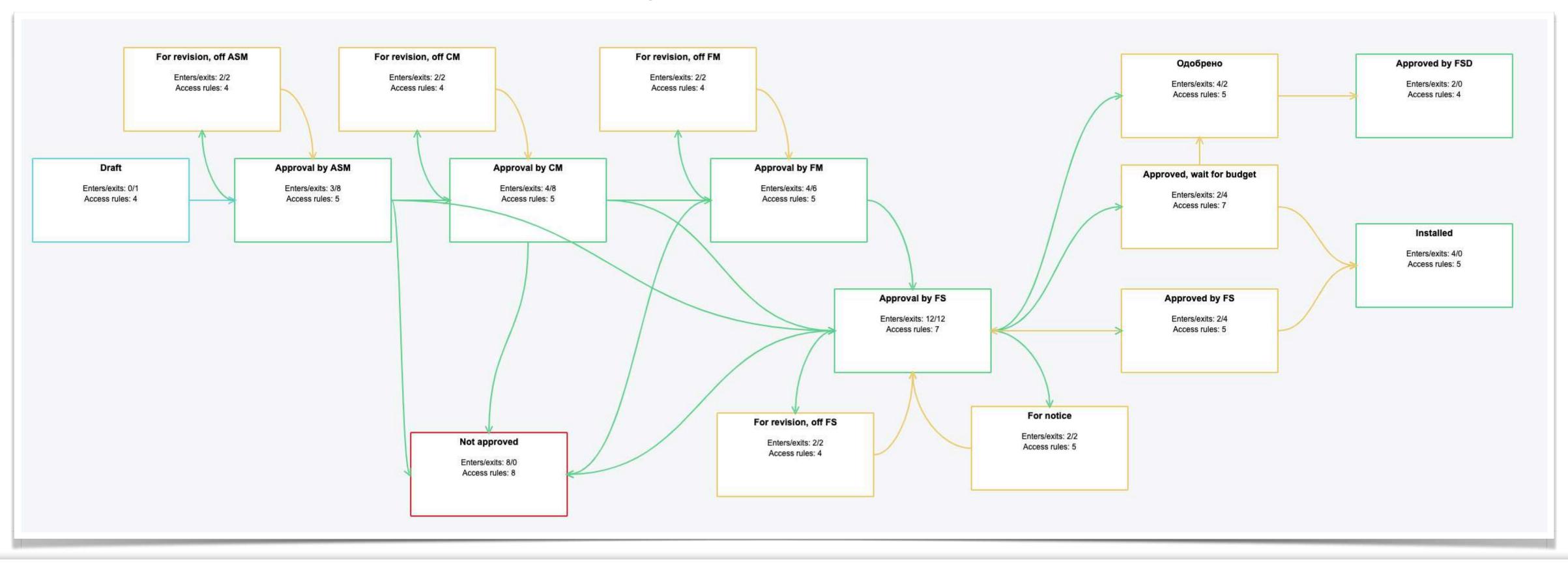
**ERP** 

CRM & business process automation

# CRM & business process automation

Allows sophisticated multistep tasks, pushing data to SAP and/or taking information from foreign sources

#### **Example: PAID FRIDGE INSTALLATION**



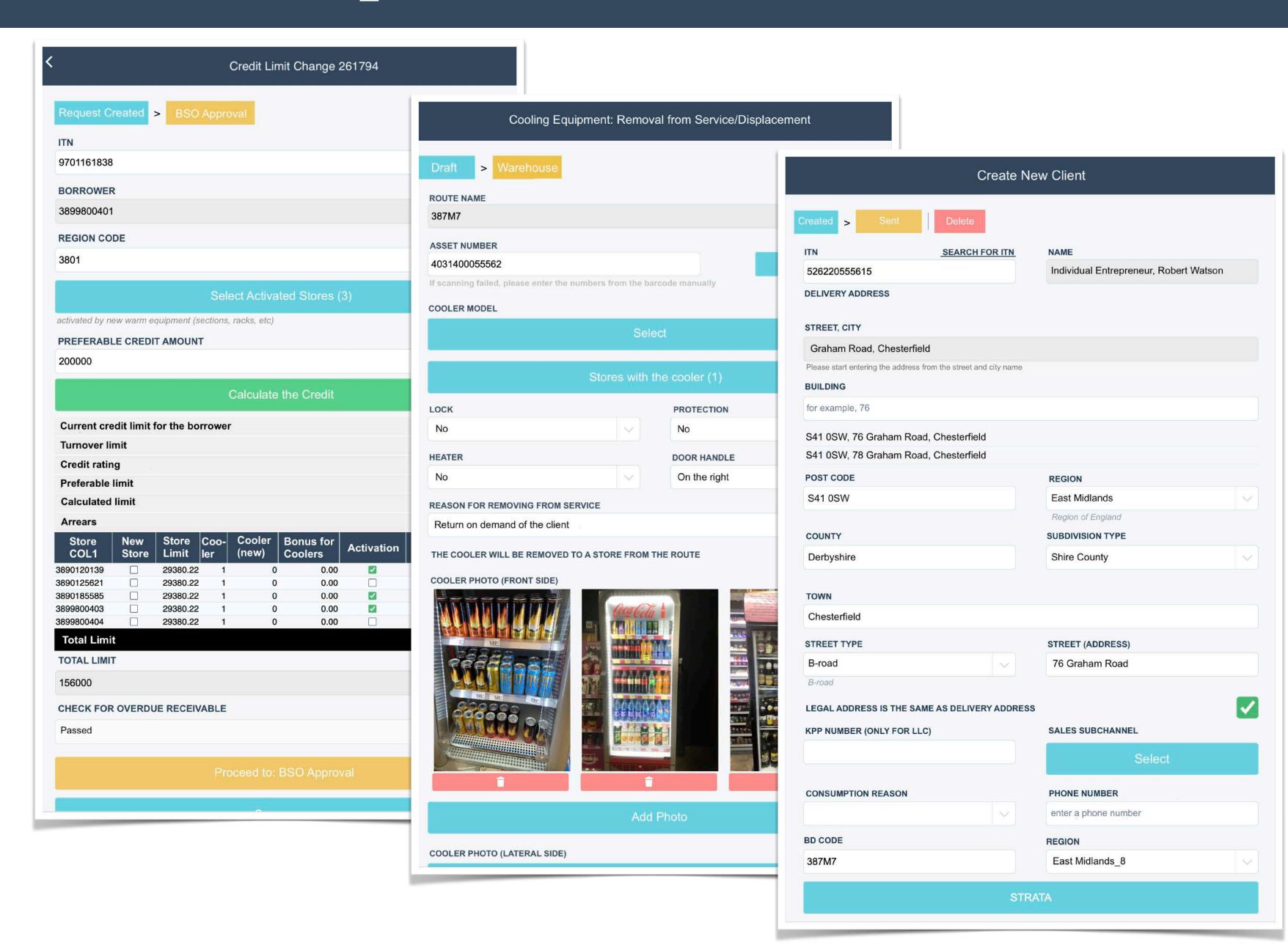
Highly customizable, with fine-grained access policies, web and mobile access

## CRM & business process automation

CRM & Business Process Automation is a standalone EasyMerch functionality much like salesforce, odoo or microsoft sharepoint.

Due to high level of customization,
EasyMerch CRM supports almost any
variants of workflows, including 3rd-party
integration, calculations, dynamic
document routing, embedded documents
- all of them secured by row level data
filtering by individual access rights,
subordination and individual user
assignment to retail networks and
territories.

(put in short: for example, only supervisor of document creator will be able to edit fields in current status and only KAM of exact region will be able to transition to next status)



# EasyMerch ecosystem

B2B

Portal for clients

## B2B portal features

#### Online Store

- Display of promotions, banners and advertising
- Making orders, including category discounts and promotional conditions
- Analytics + calculation of retro bonuses
- Payment by card
- Display of the delivery truck on the map

#### **Documents**

- Access to primary documents Acts, invoices, reconciliations
- Product documentation information, hygiene certificates, etc.

#### Client's cabinet

- Tickets generation: claims and other
- Chat with the assigned sales representative

#### Seller, Owner and Administrator motivation

- Learning (CLM) materials \*
- Shelf photos \*
- Buy (requirements) -Get (bonus)
- \* for completing tasks, bonus points are awarded, which can then be used in the next order or withdrawn to user's personal account

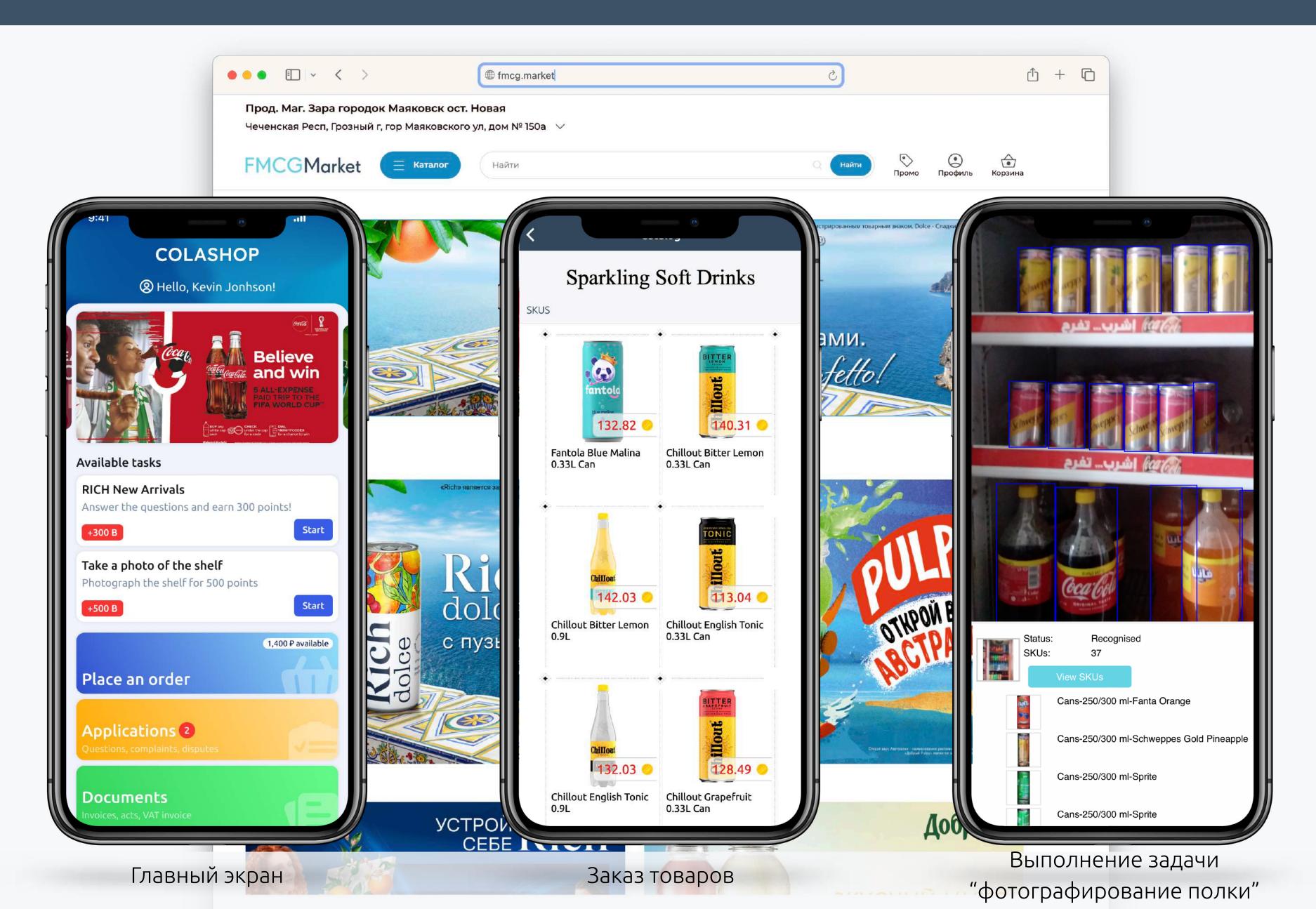
#### Additional features

• Telesale cabinet with VOIP integration

# B2B portal designs

The B2B portal is available as a mobile application, mobile site and desktop site

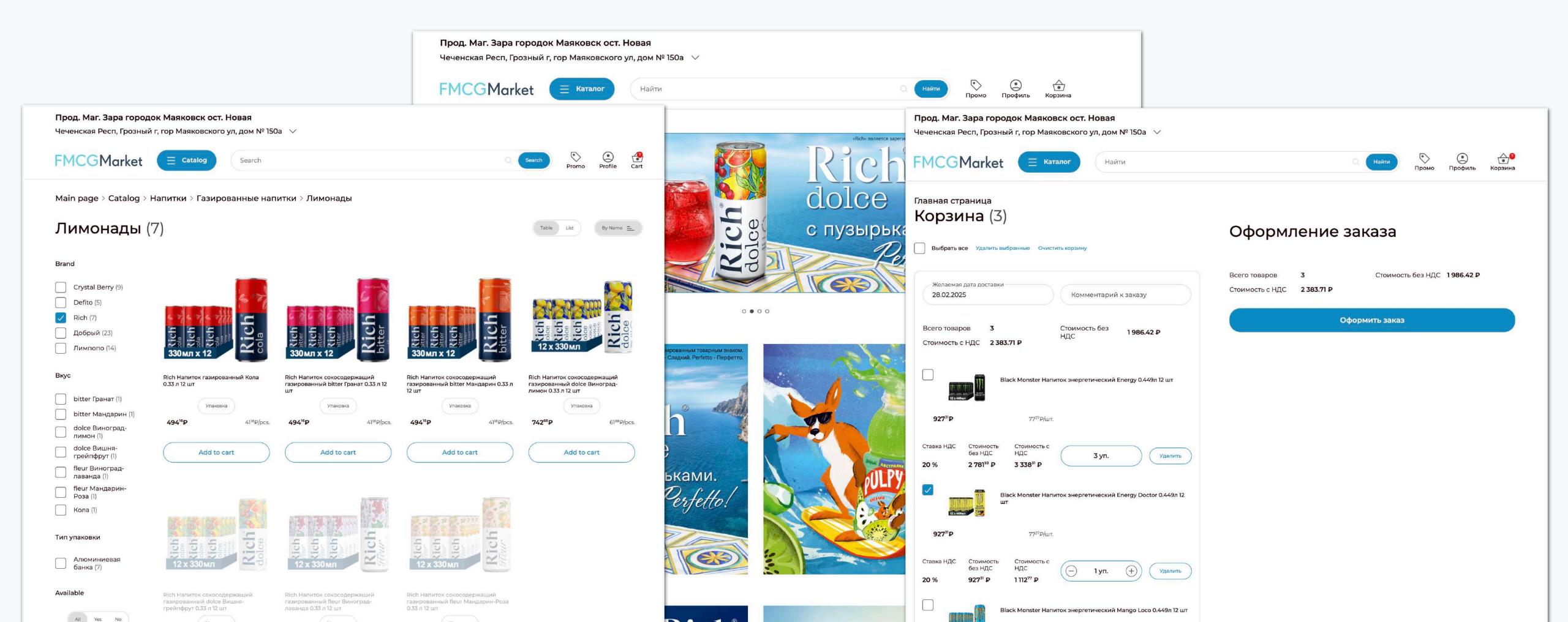
The Shelf Photo task is only available for the mobile application



# Orders functionality

- Customizable filtering by parameters and product categories
- Displaying prices with applied customer discounts

- Connecting multiple retail outlets to a single account
- Possibility of fixing sales of certain SKUs in packages/ multiples of several pieces

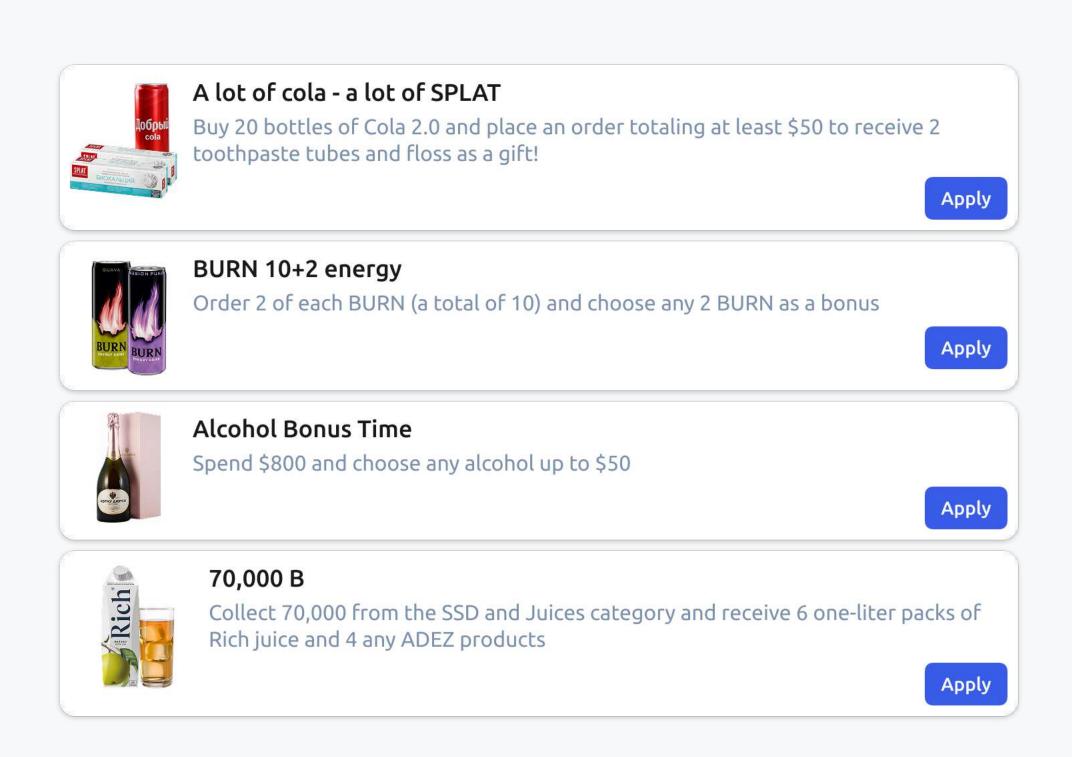


## Order Promo Discount Rules

#### Order Promo functionalities

- Unlimited number of SKU price list columns
- Fixing clients or outlets to a price list column
- Category discounts (client X gets Y% discount on category A or product B)
- Branched promo mechanism: "Fulfill conditions A, B, C and get bonuses D and E"
- "Buy/get products X"
- "Buy/get any products from the list for the amount of X"
- "Buy/get any products from the list in the amount of X pieces"
- "Boxed offer"/BOMs

#### Applying promo discount to cart



# EasyMerch ecosystem

DMS

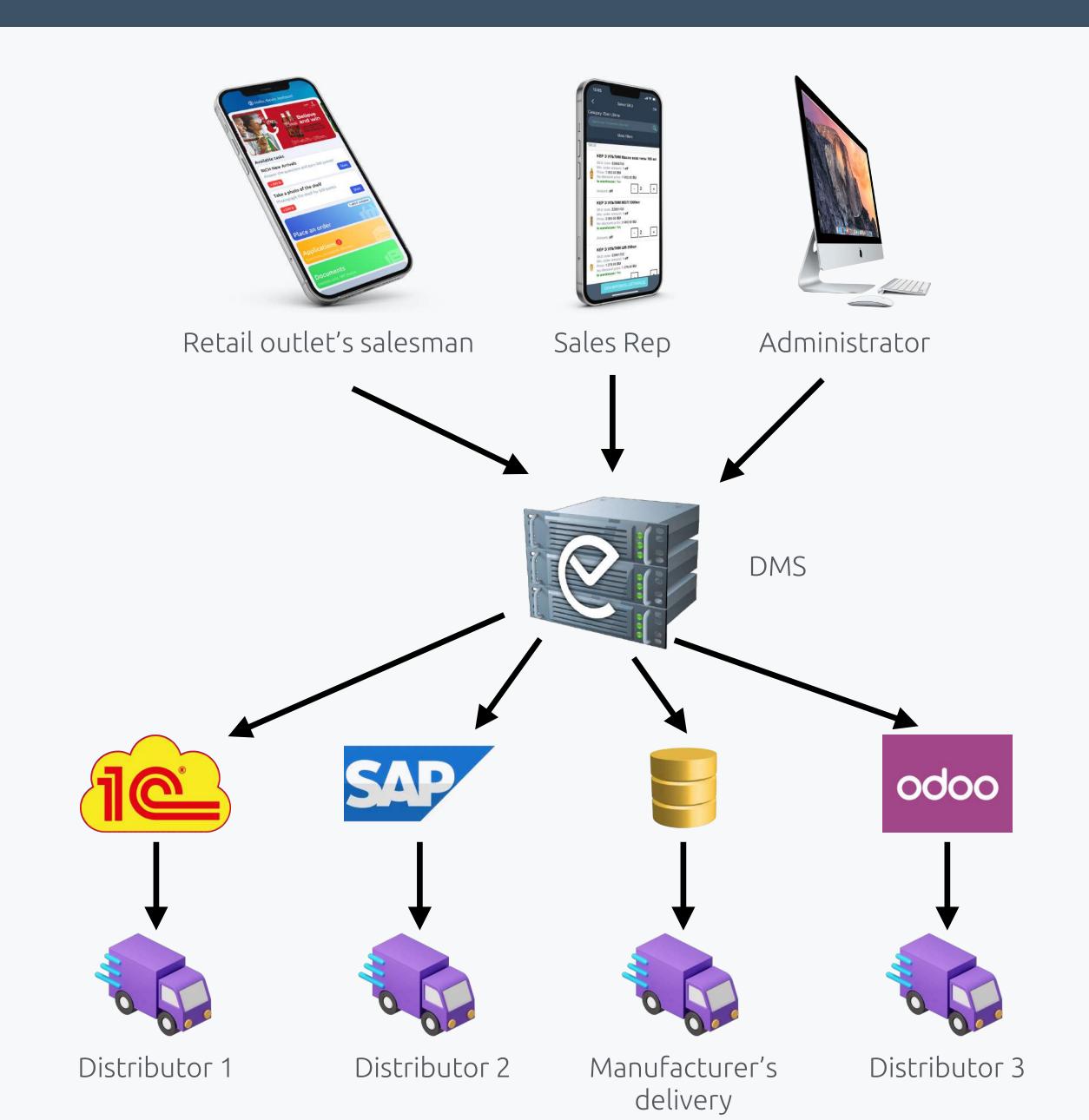
Distributor management system

# Distributor Management System

Distributor Management System provides bidirectional integration with distributors:

- From distributor: Prices, Orders done by distributor, Invoices, Deliveries, Warehouse stocks, Equipment, etc
- To distributor: Orders pushed from manufacturer, Recommended prices etc

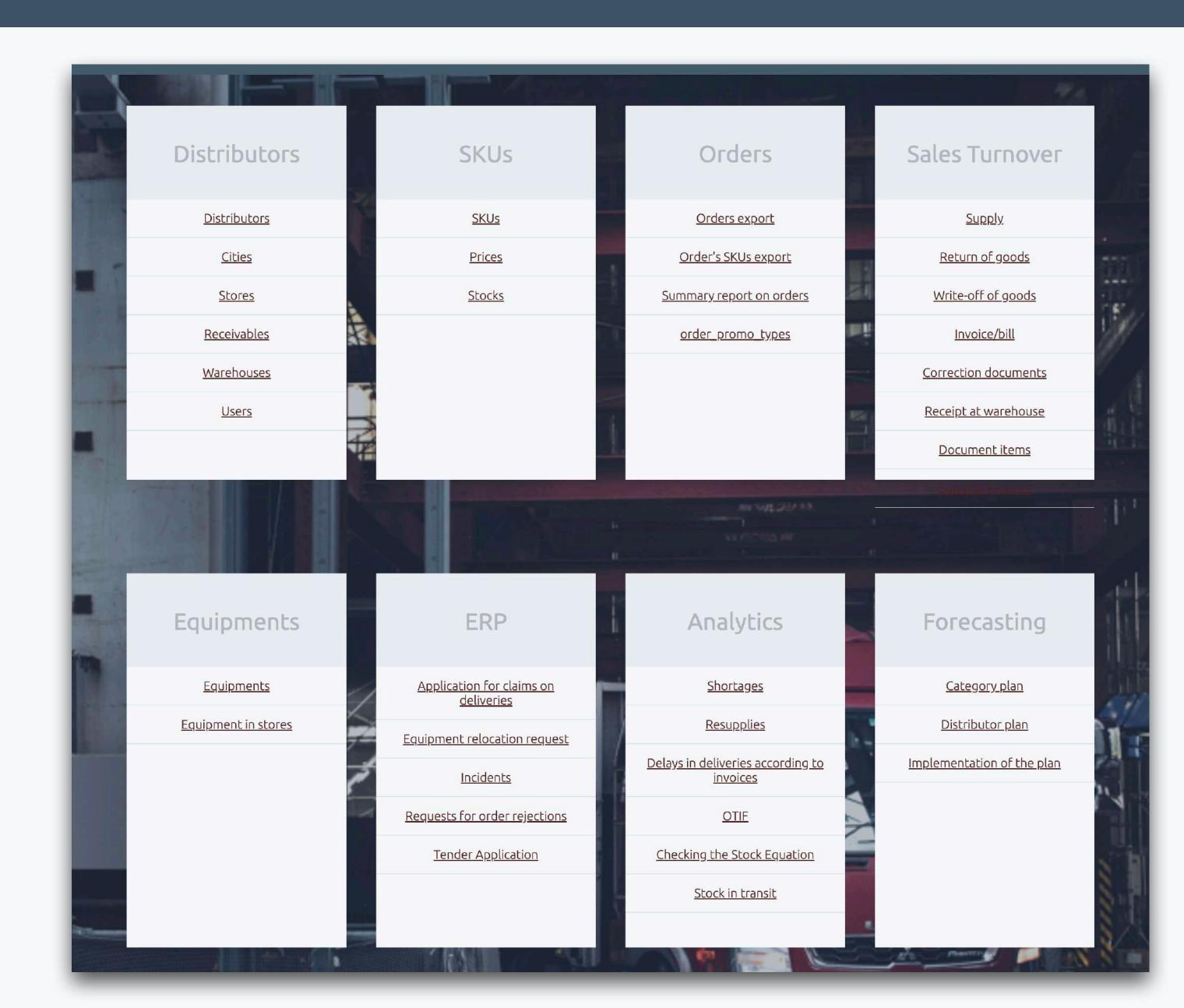
Overall, DMS allows full control over distributors, including monitoring over fraud attempts, OTIF and many other reports.



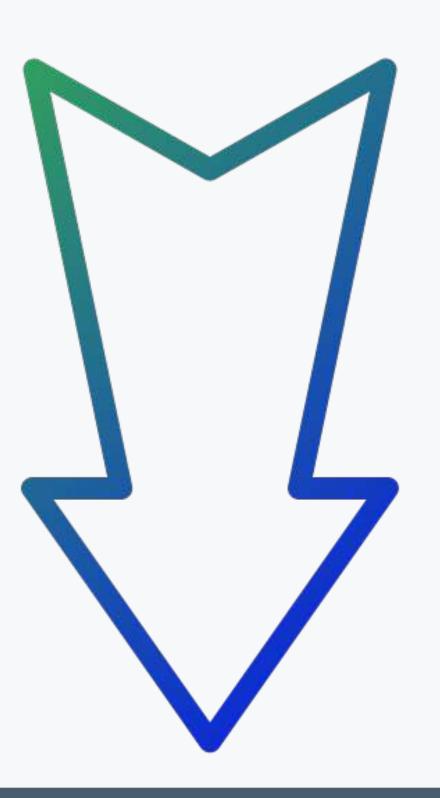
# Distributor Management System

A quick glance over available reports in administration section, split into following groups:

- Generic distributors information
- SKU related masterdata
- Orders
- Sales turnover
- Equipment
- Documents and business process automation
- Detailed analytics
- Forecasting



# EasyMerch ecosystem



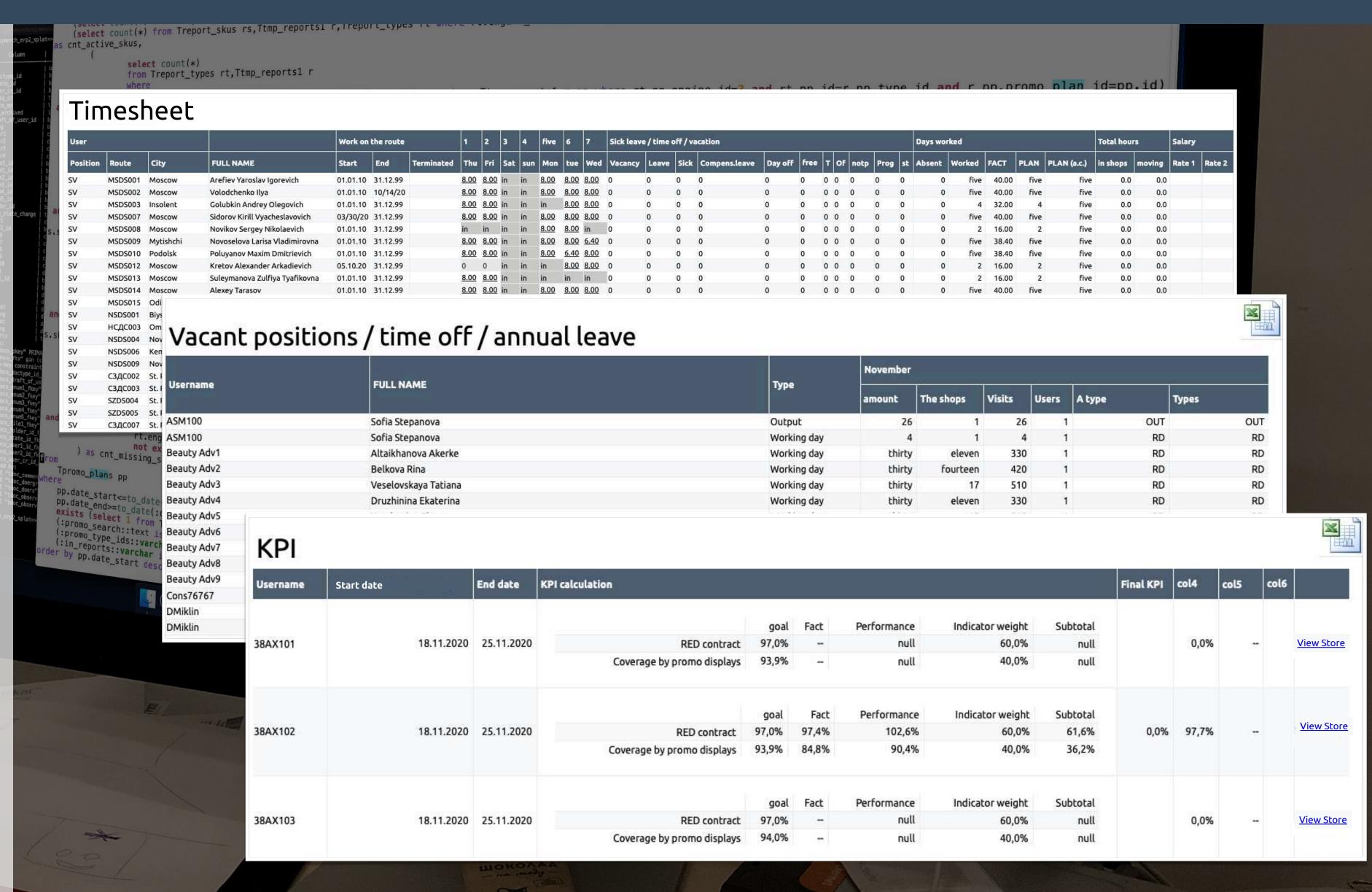
# Analytical Features

#### Analytics is our strong point.

 Payrolls and precise employee time sheets for different companies

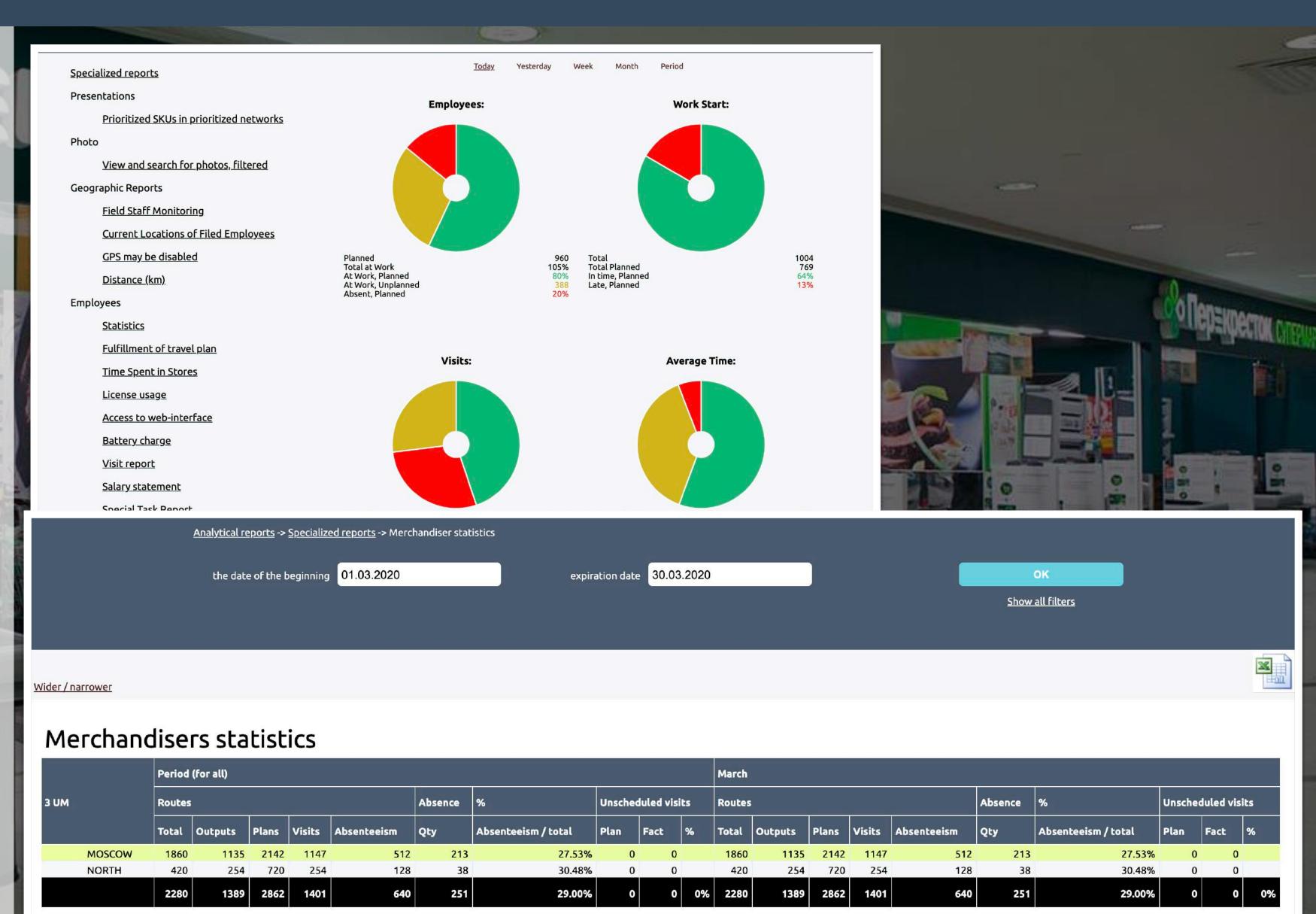
(many companies calculate salaries through us)

- Overall reports on KPI
- Reports on separate store placements
- Reports on staffing level, fluctuation of personnel, vacant positions
- Many other reports customized to exactly meet your requirements



- Analyzing work start and end time
- Checking GPS coordinates and performing triangulation by cell towers
- Face recognition on selfies
- Analyzing battery level of mobile devices
- Blocking malicious software
- Controlling visit plan execution

# Disciplinary Control



# Custom analytics

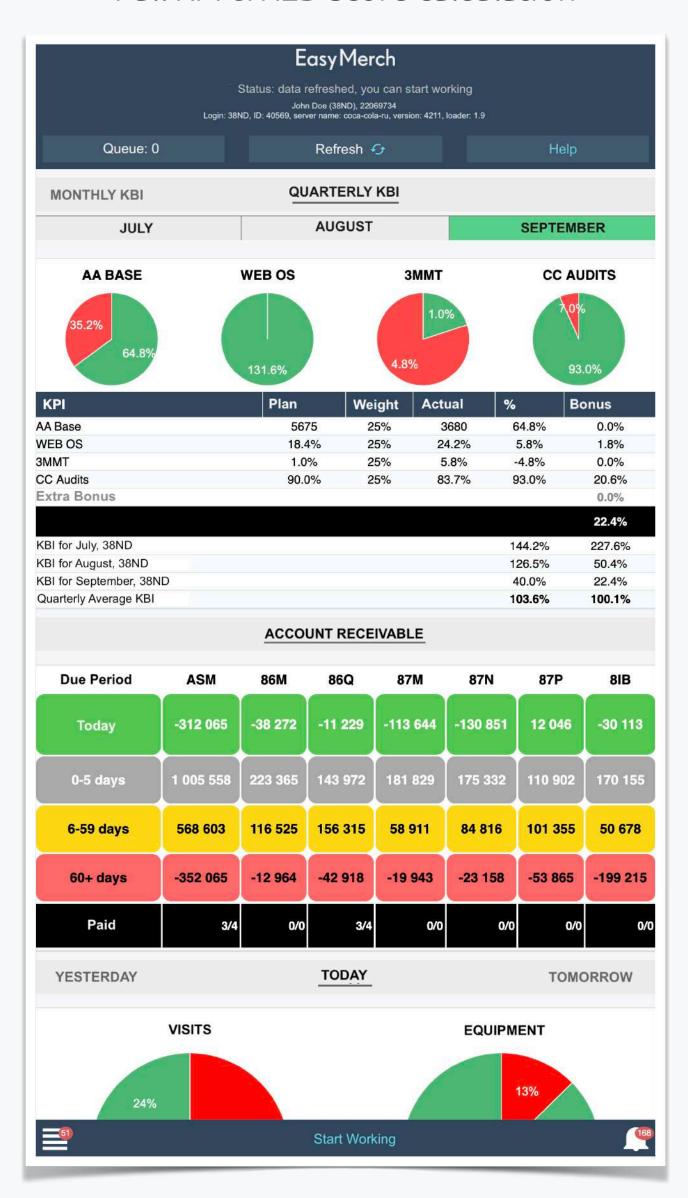
EasyMerch allows a full range of analytics customization which allows you to tailor application and it's presentation individually for each division needs.

Extended analytics can be displayed on a web portal, while dashboards and summaries can be used both on mobile and portal side.

All data is filtered by access rights, subordination rules and access to shop networks or territories

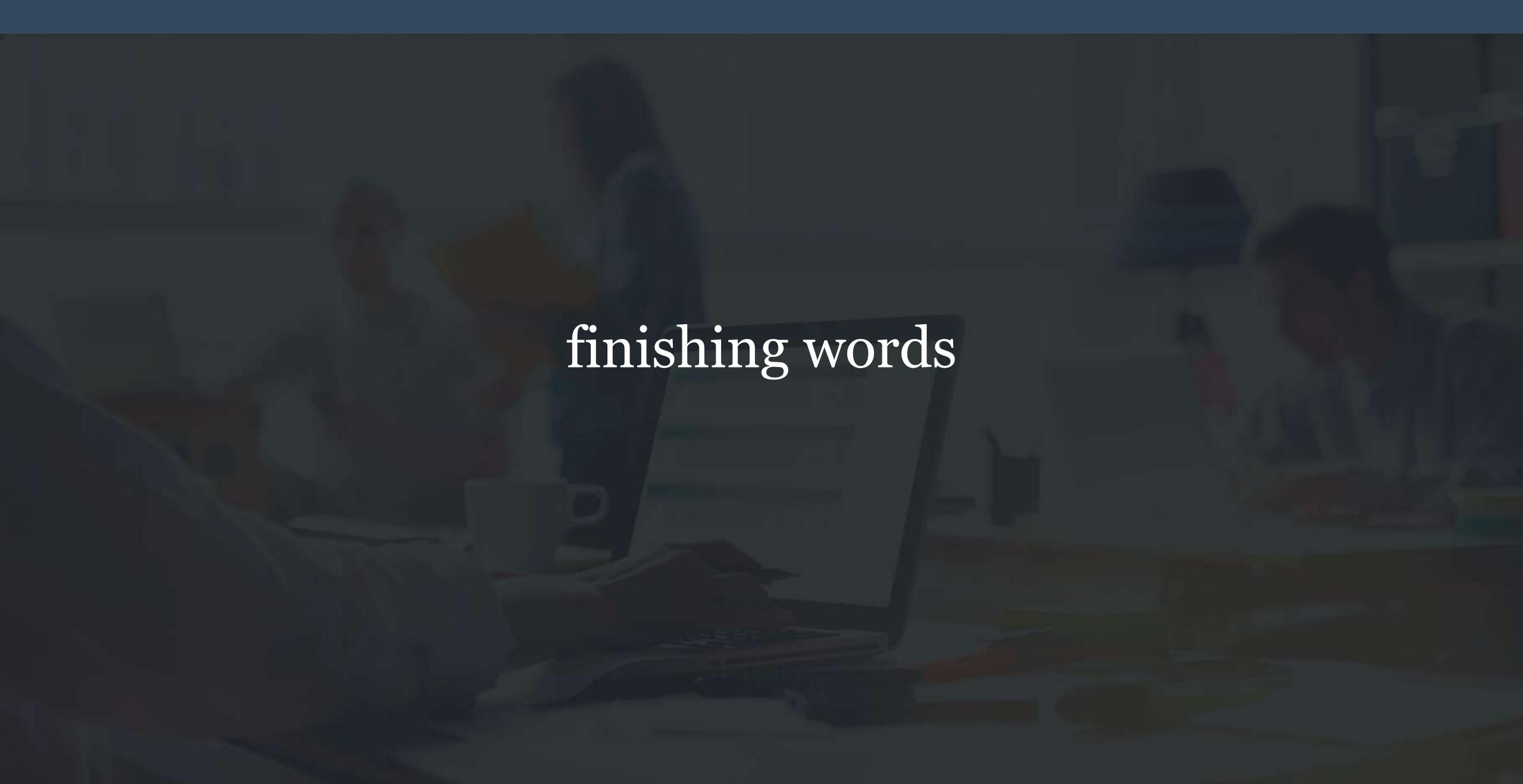
(put in short: your supervisor will not see data of another supervisor)

#### Full KPI & RED score calculation



#### **RED** Audit details

< RED Audit	
✓ COOLING EQUIPMENT	+
✓ FRIGOGLASS FV 650 IN JUICE JUICE	
<b>∨</b> 0403N000250741	
A COOLER IS IN THE STORE	
A COOLER IS ON AND PROPERLY FUNCTIONING	
PLACEMENT ZONE	
	~
MERCHANDISING STANDARD	
	~
PHOTO (SCENE)	
Add a Photo	
> CLIENT'S COOLING EQUIPMENT	
Scene 1	?
> WARM SHELF	
PARTICIPAL III III III III III III III III III I	
000000 <b>22222</b> 11281144444444	
**************************************	
Scene 1	
✓ SECONDARY PLACEMENTS	
✓ A display/rack	+
✓ Checkout Area	
Scene 1	
Scene 2	?



## Technical Part

EasyMerch projects spans for more than **90** physical servers, located in datacenters in Germany and Finland (with a constantly working monitoring and automatic correction and balancing system)

Backups are created every day and stored in **3** different geographic locations

Starting 2022, a regular **penetration tests** are done **Compliance control**.

In **2022**, the first targeted **DDOS** was successfully repelled

Documents of **ISO27001: DRP/BCP** (Disaster Recovery Plan & Business Continuity Plan) are developed and constantly updated

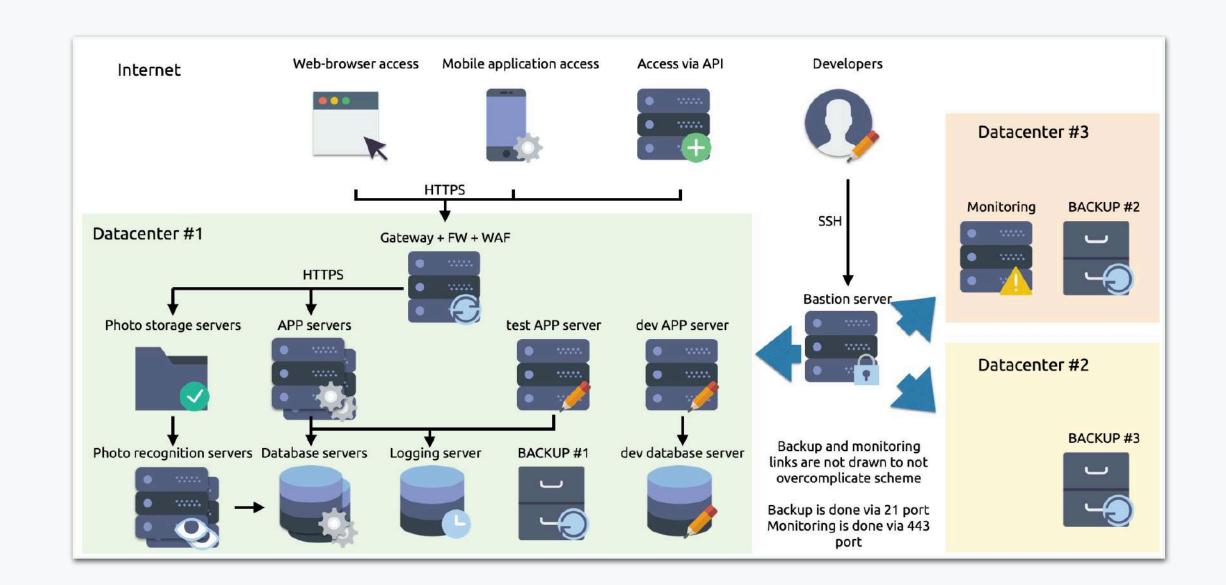


Diagram of the company's infrastructure

# Pricing policy

- System is supplied as a cloud solution (SaaS)
- Prices are calculated as a subscription, per month per employee \*
- Image Recognition prices are calculated either per-visit or per-photo
- The price includes:
  - Regular system upgrades
  - Data storage (including photos) during contract
  - Technical support, consulting and top level employees training
  - Second-tier technical support
  - System configuration (modification of reports and analytics)
  - On-demand system upgrades

<sup>\* -</sup> some modules are provided for extra costs (for example, coaching, self-learning, image recognition module)

# Thank you for your attention

v@easymerch.com +971 50 561 2296